HCN Accomplishments: Unaiza, KSA



Regional Office for the Eastern Mediterranean



Unaiza HCP Progress & Accomplishments

Overview

Prior to the evaluation visit to Unaiza, the 80 HCP indicators were shared to facilitate the preparation of the necessary documents. Unaiza is dubbed the 'City of Humanity' due to the community's involvement in maintaining the health and wellbeing of fellow residents. Unaiza is an agricultural region and therefore produces high-quality vegetables and fruits. Regarding the HCP in Unaiza, the HCP Office established subcommittees to more efficiently address the dimensions of the 80 WHO HCP indicators (health, education, environment, social development). The following core achievements were observed during the evaluation visit:

Achievements

- The HCP helps establish an intersectoral platform for health and social development with high levels of formal political commitment and ownership.
- Volunteerism is taken seriously among youth and women's groups, thereby ensuring community empowerment.
- It is forbidden to sell tobacco inside the city's residential area, and smoking both indoors and in recreational spaces has been banned since 28 May 2009. The Aman NGO in Unaiza plays an active role



in Tobacco Control and its members have the authority to report on and act against violations.



• All schools in Unaiza implement WHO School Promotion related activities and interventions.

- Standards related to community organization and mobilization for health and development: completely achieved.
- Standards related to intersectoral collaboration, partnership, and advocacy: completely achieved.
- Standards related to microcredit activities: completely achieved.
- Standards related to education and literacy: completely achieved.
- Standards related to health development: completely achieved.





- Standards related to water, sanitation, food safety, and air pollution: completely achieved.
- Standards related to Community-based information centre: completely achieved except for the City Health Profile, which needs to be collated.
- Standards related to skills development, vocational training, and capacity-building: completely achieved.
- Standards related to emergency preparedness and response: completely achieved.

Further Details

Result	anization and mobilization	Evidence: Achieved	Achievements
Keşun		In process Not yet	Acine vements
selected and assessment, analysis, pro	esentatives/volunteers are trained on needs prioritization, data oject preparation, and recording and reporting		 Representatives from different sectors had been selected and trained on development on HCP plans and reporting There is a list of volunteers including names, age, gender, qualification, trained received and communication information. Reports of different training workshops targeted the volunteers as per different areas of work are available.
committee h with local at based organ nongovernm members ha	city coordinating has been formed, registered athorities as a community- ization or hental organization, and we been oriented on their sponsibilities.		 Establishing a higher coordinating committee chaired by H.E., Governor of Unaiza and membered by directors of different sectors in addition to private secto and civil society. A HCP coordinating committee has been established by a governmental decree and hosted by Governor Office Subcommittees have been formulated and membered by different sectors with identified roles and tasks.
active partne social plann can also ens	resentatives/volunteers are ers in local health and ing and procedures. They ure that health care and services are used in their		 Networking with volunteers from different sectors including academia in addition to the representatives and coordinators of HCI Capacity building activities are being conducted to provide relevant training on regular basis based on the needs
committee r socioeconor achievemen identifies lo problems.	city coordinating nonitors and supervises nic projects, records ts and constraints and cal solutions for local		 ✓ HCP coordinators participate in the local institutions (that are elected by the community) and work closely to respond to community needs ✓ All interventions and activities are documents and reports are available
committee l builds relation	city coordinating ooks for resources and onships with potential further development in reas.		 Networking and partnerships have been made with different sectors including civil society organizations, private sectors and academia. Many initiatives took place sponsored by different parties such as providing services, organizing and hosting training workshops for volunteers and community members.
established uses accordi	ty centre has been or planned for different ng to the community's o hold community		✓ The social centers, women center and Chamber of Commerce are considered as centers for conducting community-based activities and hosting relevant activities

meetings, conduct vocational training, serve as a community information centre, or hold local cultural, national, and religious events, etc.).	✓ The centers were visited during the field visits.
7. Women's and youth groups have been established and registered and are contributing to local development interventions.	 Women and youth are represented as volunteers in different activities and interventions at community levels. There are well established committees at community level: Unaiza Youth and Women committees who work closely with the civil society centers such as Princess Noora Bent Abdel Rahman Alfaysal Social Center
B) Intersectoral collaboration, partnership, and	nd advocacy
8. Members of the healthy city coordinating committee are nominated officially by different sectors.	 ✓ Coordinators from relevant sectors have been nominated and assigned to different HCP committees by special decrees by governor of Unaiza
 9. The healthy city coordinating committee is formed under the leadership of the mayor or governor, drawing its members from the representatives of all relevant sectors. Minutes of all meetings are recorded and reported. 	 The HC coordinating committee has been formulated and established under the leadership of Governor of Unaiza All the minutes of the meetings are available
10. An official coordinator for the healthy city programme is appointed and provided with sufficient staff, physical space and facilities.	 ✓ Eng. Abdel Aziz Alzenaidy and Mr Yazeed Al Hanty have been appointed as HCP coordinator and HCP Coordinator's Assistant respectively ✓ Heads of subcommittees have been assigned by a decree from the governor. ✓ The ToRs of each HCP subcommittee were discussed in during the visit. ✓ The coordination office is established in the Governmental Office building and well equipped
11. Members of the intersectoral team meet with healthy city coordinating committee and provide technical advice and support for the community.	 There are regular meetings on quarterly basis All the meetings are documented and reported to the higher committee at governmental level.
12. Potential partners are located and contacted and at least one joint project with partners is being conducted in the healthy city implementing site.	 ✓ All potential partners to HCP have been mapped including private sectors, academia, business men, youth and women groups and NGOs
13. Financial issues related to joint activities are recorded, reported and shared with the community for the sake of transparency.	 ✓ Bank account could not been opened due to local policies ✓ Financial issues are supervised by municipality

14. Success stories are documented, published and used for advocacy. A comprehensive strategy and tools for advocacy taking into consideration local culture have been created and are being implemented by the local community development committee.		✓ There are many success stories that have been implemented in the context of HCP in Unaiza such as the safe neighborhood, the motorcycle Track, safe food- market lab in the municipality, healthy farms, the Salihiya Benevolent Society and the Scientific Center
C) Microcredit activities		
Result	Evidence: Achieved In process Not yet	Achievements
15. Poor and needy members of the community are identified according to specific criteria (agreed upon by the city coordination team) and priority is given to them in the provision of income-generating loans.		 Mapping the peoples who can benefit from financial support with regular update by social affairs Linking unemployed youth, women, people with special needs with relevant sectors and partners for job opportunities and training/credits for small and medium size projects
16. Linkages are made between local skills and vocational training centres and microcredit activities, ensuring that the area is moving towards self- sufficiency.		 Active NGOs are established to serve this purpose such as Noora Bent Abdel Rahman Alfaysal Social Center, Abdel Rahman Alfaysal Social Center, Hinti Academy, Abdulaziz Al-Ohali Foundation for Community Development, Salihiya Benevolent Society and the Scientific Center. The centers and institutes are multipurpose in functions and accessible to the communities. They include skill and handcraft training, literacy classes, rehabilitation for people with special needs, playgrounds, theaters, and conference and exhibition rooms. Conducting exhibitions for vocational activities in the social development center.
17. All financial issues are recorded, registered, and followed up on by the finance secretary of the healthy city coordinating committee.		 ✓ Financial issues are regularly recorded, registered, and followed up
18. Loans are repaid on a regular basis and a follow-up mechanism established by the healthy city coordinating committee or local banking system is in place.		 ✓ There is a regular monitoring by the electronic system of Saudi Monitoring Authority (SMA) ✓ Financial support is provided by the Social Centers and the Social Development Bank

19. A bank account has been opened for the healthy city coordinating committee or programme office and all financial interactions related to microcredit schemes go through the relevant bank. The programme coordinator and the community are well aware of it.		✓ Financial interactions related to microcredit schemes are monitored by the funding agencies.
 20. A 5%–10% service charge is taken from each income-generating loan and is collected in a separate account to be used for social development activities (i.e. social development funds). 21. Cluster representatives ensure the timely deposit of monthly repayments from beneficiaries within their respective clusters and keep the repaid money in a revolving fund for future 		 ✓ The 5%-10% service charge is against the policy of the kingdom. Instead, partnership has been built with the social centers to link cases in need for getting needed support ✓ There is a follow up mechanisms for implementation of different projects and assistance in marketing activities.
activities.		
D) Education and literacy		
Result	Evidence: Achieved In process Not yet	Achievements
22. All eligible children (girls and boys) are enrolled in school and no pupils have dropped out.		 All the schools with different grades are mapped by the statistic center. The maps have been examined during the visit There is no dropping out in basic education form grade 1 to grade 9 neither among males nor females. To facilitate reporting students in the schools using the electronic system, stations have been established in the shopping mall to assist parents to enroll and report their children in schools
23. School headmasters hold regular meetings with local community development committees, parents, and other stakeholders to assess the quality of education, school environments, the children's health status, and relationships between parents, children and teachers in order to overcome existing shortcomings or problems.		 The future electronic platform has been established as a communication tool with parents There are regular meetings with community leaders and parents to discuss the main needs and problems related to education and scholastic matters. A well-structured and active health promoting school program and the collaboration between MOH and Ministry of Education (MOE) is evident. The schools have many innovative initiatives covering many health promotion and preventive aspects. Parents are involved in the health promoting schools activities.

24. Standards for the quality of education are in place in schools located in		✓ The Education Directorate in Unaiza got ISO 9001 in 2015
programme sites.		\checkmark There are national quality standards related
1 0		to educations in schools in all the Kingdom
		and are applied in Unaiza
		\checkmark Schools are implementing the health
		promoting school initiative.
		✓ Schools are caring and promoting the
		talented and innovative students through dedicating special classes for them. They are
		linked with the Scientific Center which is
		applying the STEM program (Science,
		Technology, Engineering and Mathematics)
		and dedicating special scientific most
		advance laboratories to care for the
		innovators.
25. A subcommittee for education has been formed under the community		 ✓ A school health committee has been established and schools are regularly
development committee and schools		monitored.
are regularly monitored. The		\checkmark Regular meetings are being held with the
subcommittee coordinates with the		HCP coordination office.
district education department.		
26. Youth and women's groups are		\checkmark Youth and women's groups as volunteers are
encouraged to be active members of		involved in Adult education (who are
the literacy campaign on a voluntary basis.		minimal in number among old age group only).
<i>basis</i> .		\checkmark Mapping illiterate is performed through
		distributing a questionnaire among schools
		students to be filled by their families
		\checkmark The social centers mentioned before has
		established Quraan classes for community members
E) Health development		members
Result	Evidence: Achieved	Achievements
	In process	
	Not yet	
27. Cluster representatives and health		\checkmark There is continuous and regular training
volunteers are trained on priority health issues and health-related		programmes of HCP committees' members and volunteers by the health center, city
programmes. They are active in health		defense center, and social center.
promotion and education and they		\checkmark The training courses include health
follow up on procedures through		education, community participation,
regular contact with local health-care		volunteerism, and first aid.
providers.		
28. Cluster representatives and health		✓ There is a well-established CRVS system for registration and reporting of highly deaths
volunteers register and report births, deaths and other vital statistics.		registration and reporting of births, deaths and vital statistics.
29. The healthy city coordinating		✓ There is an effective referral system between
committee, in collaboration with		public and private sectors with regular
		feedback and follow up.

health-care providers, has established	
sustainable referral systems.30. The community is trained and actively involved in community participatory research projects.	✓ There is coordination going between different health institutions and academia to conduct joint community- based researches.
31. A subcommittee of the healthy city coordinating committee has been formed to manage and supervise local health care services.	 A subcommittee of the healthy city coordinating committee has been formulated to manage and supervise local health care services. Health center provides comprehensive package of PHC including health promotion and preventive services, NCDs (complimented with tobacco cessation services, and early detection of breast cancer), elderly clinics, MCH. Tobacco selling is prohibited inside the inhabited area inside the city along with banning smoking in indoor and recreational places by a decree since 28 May 2009. Aman NGO in Unaiza is actively involved in Tobacco Control and its members has the authority to report and act against any violation.
32. All essential medicines, vaccines and medical instruments (according to the local health system's needs) are available at urban health facilities.	 ✓ There is a well- established governmental system and mechanism for ensuring availability of essential drugs and vaccines on continuous basis.
33. The quality of health care services, clients' satisfaction with the services, health care staff's level of training, and interactions between health-care providers and the community are assessed and actions are taken accordingly.	 There is a national hotline is established to report any complain related to health sector Conduction of periodic surveys on regular basis using a special questionnaire to measure quality and patient/clients satisfaction. Quality assurance and accreditation of health care services are in place (Saudi Central Board for Accreditation of Healthcare institutions SBAHI).
34. All pregnant women receive timely antenatal care (including tetanus toxoid vaccinations). A safe delivery plan for all pregnant women in their third trimester has been prepared and all women have access to a safe and clean delivery setting, where they are assisted by skilled birth attendants.	 There is continuous coordination with healthcare facilities in this regard and all pregnant women are fully covered by antenatal, natal and postnatal care. All women have access to a safe and clean delivery settings and assisted by skilled birth attendants.
35. All mothers receive postnatal care for at least 40 days after delivery.	 There is continuous coordination with health care facilities in this regard and the entire pregnant are fully covered by post-natal care. A "health passport" is issued for every women after delivery including health

36. All children have been fully	 education messages, immunization, danger signs, follow up visits and birth spacing messages. ✓ The immunization coverage is 100% and all the reports are showed by health contains
immunized against vaccine preventable diseases by the age of 1 year.	 ✓ Follow up modalities for defaulters are in place
37. All newborn babies are registered by cluster representatives and health volunteers and are vaccinated at birth and during the first year of life as per the national Expanded Programme on Immunization (EPI) schedule.	 There is a national governmental system for births registration and immunization at birth by the National Expanded Programme on Immunization (EPI) schedule. A provisional birth certificate is issued for the newly born and the final official certificate is obtained upon completion of all the vaccination shots.
38. The healthy city coordinating committee, cluster representatives and health volunteers are actively involved in polio campaigns (if any are being conducted).	✓ Kingdom of Saudi Arabia has been announced as polio-free. However, there is conduction of polio campaigns on annual basis as the the Kingdom attracts lots of foreigners and expatriates.
39. All children under age 5 have access to and are receiving regular health care services (including growth-monitoring) and a functioning follow-up system is in place.	 All under 5 children are registered in the health center in their catchment areas and have access to health care services and receive regular needed services Regular report about child care are shared by health center on regular basis
40. Malnourished children and mothers suffering from vitamin A deficiency and iron deficiency anaemia are identified and receive treatment and follow-up care.	 There is a screening system for anaemia diagnosis among pregnant women during antenatal care visits. There is regular screening for children on regular basis for growth charts and anaemia with MMR vaccination.
41. The tuberculosis DOTS strategy is being implemented using trained cluster representatives or volunteers as treatment partners.	 The country is TB free but there is a well- established TB prevention and control programme as the Kingdom attracts lots of foreigners and expatriates.
42. The malaria control programme (if needed) is being implemented with the active involvement of cluster representatives or volunteers and the leadership of local community development committees.	✓ Malaria is not endemic in the Kingdom but there is an early detection and treatment policy in place as the Kingdom attracts lots of foreigners and expatriates.
43. Cluster representatives and health volunteers report all suspected cases of tuberculosis, malaria, HIV and other communicable diseases to the nearest health facility and carry out follow-up activities according to the training they have received from health facility staff and ensure family members are taking	 There is a well-established governmental system for reporting communicable diseases using a specific form for reporting infectious cases The health volunteers are working actively in raising public awareness

part in weekly healthy physical activities.	
44. Communities are informed about modes of transmission and preventive measures for HIV/AIDS. All diagnosed cases of HIV/AIDS are supported by cluster representatives and health volunteers.	 There are a lot of awareness campaigns regarding HIV/AIDS and communication materials based on local culture and context in different languages Hiring companies are very strict in screening potential employees for HIV among other infectious diseases before getting permission to work inside the Kingdom.
45. All chronically-ill patients (e.g. with diabetes, hypertension, cardiovascular diseases, cancer, kidney disorders, etc.) are identified, mapped, and a follow- up plan has been put in place by cluster representatives and health volunteers, who ensure that all individuals receive timely medical examinations and medication.	 There are screening programmes for early detection of NCDs and mapping chronic cases
46. All cases of mental disorders and substance abuse are identified and receive community support and assistance. Educational activities are carried out in the community to reduce stigma.	 ✓ There is a hot line for providing needed help and referral of cases.
47. All people with physical disabilities are mapped and receive community support to ensure their ability to earn a livelihood.	 All the cases of physical, mental disabilities receive full social, education and health support from education, social and health sectors. There are a some vocational training for people with special needs along with marketing their products along with providing them with relevant work opportunities
48. Dangerous areas in programme sites are identified and appropriate actions/measures are taken to reduce death, injury and disability caused by accidents.	 Police and civil defense are taking needed measure to map risks and communicate/ recommend actions to reduce injuries and related deaths.
49. The programme implementation area is free from crime, violence, and discrimination against women, men and ethnic groups.	 ✓ There is a an established unit for protection from gender violence
50. The community is adopting and promoting early childhood development and child-friendly homes and communities.	 Many initiatives and activities are being implemented in this regard in collaboration with community volunteers such as health education and raising awareness

 51. The healthy school initiative is in place in all schools in programme implementation sites. 52. Occupational health and safety procedures (especially accident prevention) are in place in all 		 ✓ All provided foods in schools are healthy in collaboration with nutrition unit in MoH ✓ All students are trained on monitoring healthy foods in schools canteens "Young Inspector Initiative" ✓ Dedicated students are trained on first aid measures and assigned as first aid measures emergency focal points under supervision of science teachers ✓ All workplaces are supplemented with fire indicators ✓ All workplaces are designed and built as per
workplaces and workers have easy and quick access to first aid equipment and services.		the safety procedures from the municipality
D) Water, sanitation, food safety, and air pollutio	on	
Result	Evidence: Achieved In process Not yet	Achievements
53. The programme implementation site is clean and has enough green areas.		✓ Green spaces in Unaiza are not widely distributed as it has limited spaces. However, there are some green and recreational areas in-between the inhabited places.
54. An effective community-based solid waste management system is set up in the programme implementation site.		 The city is 100% covered under the supervision of the municipality by the solid waste management system A big company is contracted to collect the waste and direct different elements to recycling There is a system for medical waste management by the Saudi Company for Environment Protection SEPCO
55. Water sources are mapped and protected. A water treatment plan has been established and the healthy city coordinating committee is aware of it.		 ✓ There is mapping of groundwater water sources ✓ There is a desalination system in place with certain degrees to be used in agriculture and houses ✓ There is a close follow up of household waters by examining samples on regular basis by the health center and municipality
 56. All families have sustainable access to safe drinking-water and basic sanitation. They are aware of the dangers associated with unsafe water and know how to purify water using what is locally available. 		 ✓ All households have sustainable access to safe drinking-water and basic sanitation
57. Cluster representatives/volunteers are trained in maintaining healthy environments/healthy settings and related interventions accessible to the		✓ There is an accreditation system for the restaurants based on quality criteria to 5 or 4 stars. Adding indicators related to indicating

public such as healthy market places,		the calories of the served food in restaurants
healthy hospitals, healthy schools, etc.		is under process
		\checkmark There is a hotline to report any violation case
		related to food safety
		✓ Licensing and renewal of licenses of food
		markets are linked with safety measures
		compliance
58. The community is involved in food		\checkmark There is a food safety center in the
safety and all healthy food		municipality that examines the crops from
shops/markets are monitored by the		Unaiza before selling in points of sale. The
national food safety departments.		center has laboratories equipped with high
		technology and capacity. The center had
		signed a memorandum of understanding with
		a reference laboratory in the Netherlands for
		quality control.
59. Healthy food markets are easily		\checkmark Achieved and the national measures are in
accessible selling essential products		place
such as iodized salt.		\checkmark The food safety center applied the Health
		Farms whereby farms that meet the standards
		will be designated as health farms.
60. Smoking is prohibited in closed areas		\checkmark There is no point for selling tobacco products
and public places and a plan for creating		in the inhabited places under the umbrella of
a smoke-free city has been developed,		НСР
approved and put in place.		✓ Banning tobacco smoking is well signaled all
		over potential places in the city in addition to
		providing smoking cessation services in the
		health center and hospital free of charge
61. A community-based air quality		\checkmark Unaiza has a huge number of palms and
management centre is established in the		farms that helps good quality of air
healthy city programme		
implementation site (involving the		
municipality) to ensure that air		
pollution is monitored regularly. The		
community is aware of the dangers of		
air pollution.		
62. City planners are implementing		\checkmark Technical examination of vehicles to
interventions that prevent air pollution.		measure rate of emissions of carbon by
		Traffic sector
		\checkmark Unaiza has a huge number of palms and
		farms that helps good quality of air
63. Urban zoning and housing schemes		\checkmark Environmental aspects are considered by
conduct air pollution impact assessment		municipality before giving the construction
before being approved. Such housing		license for any residential area.
schemes ensure, for example,		
households' access to clean fuel,		
ventilation, improved kitchen stoves		
and heating appliances.		
E) Community-based information centre		
Result	Evidence: Achieved	Achievements
	In process	

	Not yet	
64. A community-based information centre has been established and cluster representatives/volunteers and members of the intersectoral team are trained to collect key information, analyse it and use it for local development planning.		 Represented by Qassem Authority for Statistics responsible for data, collection, analysis and disseminating to be used in planning at local level All health related indicators are available in Unaiza health authorities
65. Key information is displayed in the community-based information centre or local healthy city programme office and shared with the community and other relevant sectors/partners.		 City maps that includes all key information about Unaiza are available and displayed in the HCP coordination office and specific website to be used by different sectors for planning purposes
66. Key information is used for advocacy and monitoring purposes by the local community development committee and other stakeholders.		✓ There is continuous communication between the center and different sectors to share statistics required for development projects
67. Baseline survey forms, its results, and information on current projects are well documented, up to date, and available from the local community development committee and the healthy city focal point.		 ✓ The related reports are available for use and dissemination ✓ City maps that includes all key information about Unaiza are available and displayed in the HCP coordination office and specific website to be used by different sectors for planning purposes
68. A city profile is created, regularly updated and used for planning and monitoring purposes.		 ✓ Data and information related to City Health Profile are available and comprehensive by the municipality and statistical center ✓ Developing the profile is undergoing
F) Skills development, vocational training, an		
Result	Evidence: Achieved In process Not yet	Achievements
69. Local skills, interests and appropriate technologies are assessed and promoted.		 ✓ Unaiza training center provides different training courses for women and youth based on the needs
70. Skills training centres that are linked to the local market have been established for males and females and are supported by intersectoral teams.		 ✓ The social centers and the training center such as Noora Bent Abdel Rahman Alfaysal Social Center, Abdel Rahman Alfaysal Social Center, Hinti Academy, Abdulaziz Al-Ohali Foundation for Community Development, Salihiya Benevolent Society and the Scientific Center conduct regular skill needs assessments to respond to market needs ✓ The number of beneficiaries from those programmes are well documented and available
71. The healthy city coordinating committee gives priority to the		✓ The Social Development Bank and the social development center support many projects

provision of microcredit loans to students of vocational training centres.		 There is an online system for applying for microcredit loans and an assessment system in place All applicants receive needed services such as refining the projects and conducting feasibility studies. There are special training programmes for
 72. Vocational training centres are self-financed and self-managed by the community or local nongovernmental organizations. 73. Computer training centres, language classes, sport facilities, etc. have been established and are self-managed and self-financed by the community or local nongovernmental organizations. 		 There are special maining programmes for people with special needs The training is supported by the Social Development Bank, Ministry of Social Affairs, private and non-for-profit organizations Computer training laps are available in schools, social development centers, The Scientific center, and Unaiza training center and can be used by HCP coordination office
74. Innovative people have been identified, supported and promoted.		 Talented and innovative people are linked with the Scientific Center which is applying the STEM program (Science, Technology, Engineering and Mathematics) and dedicating special scientific most advance laboratories to care for the innovators. Sponsorship of talented and creative disabled people to demonstrate and sell their products in the Productive Family Exhibition
G) Emergency preparedness and response		
Result	Evidence: Achieved In process Not yet	Achievements
75. Common emergencies that have occurred in the past 20 years have been identified and the number of victims and local infrastructure that was damaged or destroyed have been documented.		 A list of all road and fire accidents are recorded and actions are taken in relation to black pints of recurrent accidents The Civil defense office has an online application containing security requirements for getting construction or building license to facilitate the process
76. A subcommittee for emergency preparedness and response has been established, oriented and tasks are assigned to members.		 A subcommittee has been established along with building their capacity by initial and onjob training All the meetings are documented with wellestablished follow up modalities on the recommended actions. The city has a preparedness and emergency plan in respect to different kind of emergencies Different places for evacuation are assigned in case of any emergencies

77. A city profile has been developed and a copy of this profile is kept outside of the programme implementation area.	 ✓ Preparedness plans have been developed pertaining to each institution/building category ✓ The city profile has been developed with a copy in the central office of civil defense
 78. Cluster representatives and health volunteers are trained on emergency preparedness plans, how to deal with emergencies and the provision of first aid when and where it is required. 	 ✓ All the sectors, schools and workplaces have their all preparedness and response plans along with training of staff on first aid measures and evacuation plans (emergency focal point is assigned in each of them) ✓ The Civil Defense is conducting regular trainings for the volunteers. ✓ Simulator evacuation process are conducted on regular basis by the Civil Defense and Saudi Red Crescent Society to ensure compliance with safety measures
79. A contingency plan has been prepared and shared with competent local authorities for resource mobilization and required action. The community knows about the contingency plan, what to do, whom to report to and who will do what during an emergency situation.	 Contingency plan is developed on annual basis with detailed role assignment, action points and sequence of events during emergency. A copy from the plan has been shared with HCP executive office All the high risk areas have been mapped and risk analysis has been performed to plan for needed interventions The Civil Defense is having mobile exhibitions for community sensitization and orientation.
80. Vulnerable groups (e.g. pregnant women, people with physical disabilities, chronically-ill patients, malnourished people, elderly people, people with mental disorders, etc.) are mapped and this information is shared with the competent authorities in advance of an emergency.	✓ Vulnerable groups are mapped in collaboration with the social affairs (including elderly and handicapped) and health center (including chronic illnesses, pregnant women and children)