

HCN Accomplishments: Mandak, KSA



[Healthy Cities Network](#)

Mandak HCP Progress & Accomplishments

Overview

The evaluation visit to Al Mandak was held on the 17th of December 2019. In addition to field visits to key implementation sites that cover the HCP dimensions (health, environment, social affairs, education, NGOs, civil defense, and recreational areas), meetings were held with HCP committee representatives from different sectors including health, education, academia, volunteers, social affairs, environment, education, municipality, police, civil defense and civil society and members of the Town Council who were elected by the community. It was found that 79 of the 80 core WHO indicators have been met, and the core achievements observed are described below:

Achievements

- Standards related to community organization and mobilization for health and development are completely achieved:
 - A volunteer team has been formulated فريق تزيق التطوعي along with receiving relevant training
 - Social media is used to receive community needs and feedback. The committee through the municipality record all community needs and complaints, disseminate to the relevant sector and monitor the actions taken.
- Standards related to intersectoral collaboration, partnership, and advocacy: completely achieved.
 - Establishing a higher coordinating committee chaired by H.E. the Governor of Mandak and membered by directors of different sectors in addition to Al-Baha University, private sector and civil society.
 - Subcommittees have been formulated and membered by different sectors with identified roles and tasks. The Committee works under direct supervision of H.R.H the Ameer of Al-Baha
- Standards related Microcredit activities: completely achieved:
 - Mapping the peoples who can benefit from financial support with regular update by social affairs

- Linking unemployed youth, women, people with special needs with relevant sectors and partners for job opportunities and training/credits for small and medium size projects
- Some NGOs cover the beneficiaries with financial, non-financial support and job opportunities.
- Schools have community clubs that make benefit from schools' facilities for building community capacity and empowerment purposes
- Standards related to education and literacy: completely achieved:
 - Aba Alhakam school has a very creative initiative which is the “Knowledge store معرفته” where the students get points from technical and behavioral pioneering then they get gifts from the knowledge stores after transferring the pints into credits. The budget of the knowledge store relies on donation from civil society and private sector. The initiative got an award with a 89000 RL prize



- The Al Mandak has a branch from Albaha university
- The schools in Al Mandak established a well-trained Basket Ball Girls team with many competitions
- The schools use different social media and electronic platform to communicate with students and parents.

- There are regular meetings with community leaders and parents to discuss the main needs and problems related to education and scholastic matters.
- There is an active health promoting school program and the collaboration between MOH and Ministry of Education (MOE).
- Schools have community clubs which promote skill development initiatives.
- The schools follow quality assurance system along with implementing many innovative initiatives covering many health promotion and preventive aspects.










- Standards related to water, sanitation, food safety, and air pollution: completely achieved:
 - All houses in the implementation sites receive safe drinking water and sanitation
 - The implementation sites have mobile devices to measure the level of air pollution
 - Municipality planned and implemented many projects to increase the green areas such as constructing parks and walkways
- Standards related to Community-based information centre: completely achieved in collaboration with the statistical center, PHC and urban observatory center
 - Al-Baha University engage the faculty, students and the volunteers in research projects pertinent to HC.



- Health center provides comprehensive package of PHC including health promotion and preventive services, NCDs (complimented with tobacco cessation services, and early detection of breast cancer), elderly clinics, MCH.
- Standards related to skills development, vocational training, and capacity-building: completely achieved:
 - There are many skill development and microcredit activities in place in collaboration with Social sector, NGOs and private sector with marketing modalities. HCP coordinate the process of assisting people in need with relevant sector to have financial support for marriage, house reconstruction, microcredit activities
- Standards related to emergency preparedness and response: completely achieved.
 - The Civil Defense has mapped all households and vulnerable population




Detailed Achievements

A) Community organization and mobilization for health and development		
Result	Evidence: Achieved  In process  Not yet 	Achievements
1. Cluster representatives/volunteers are selected and trained on needs assessment, prioritization, data analysis, project preparation, and monitoring, recording and reporting mechanisms.		<ul style="list-style-type: none"> ✓ Representatives from different sectors had been selected and trained on development of HCP plans and reporting ✓ There is an active volunteer group as well as women committee for HC initiatives. ✓ Reports of different training workshops and activities targeted the volunteers as per different areas of work are available.
2. The healthy city coordinating committee has been formed, registered with local authorities as a community-based organization or nongovernmental organization, and members have been oriented on their tasks and responsibilities.		<ul style="list-style-type: none"> ✓ Establishing a higher coordinating committee chaired by H.E. the Governor of Mandak and membered by directors of different sectors in addition to Al-Baha University, private sector and civil society. ✓ Subcommittees have been formulated and membered by different sectors with identified roles and tasks.
3. Cluster representatives/volunteers are active partners in local health and social planning and procedures. They can also ensure that health care and other social services are used in their clusters.		<ul style="list-style-type: none"> ✓ Networking with volunteers is coordinator through the HCP office. ✓ Capacity building activities are being conducted to provide relevant training on regular basis based on the needs
4. The healthy city coordinating committee monitors and supervises socioeconomic projects, records achievements and constraints and		<ul style="list-style-type: none"> ✓ HCP committee monitors and supervise all activities related to HC initiatives. ✓ Social media is used to receive community voice and feedback. The

identifies local solutions for local problems.		<p>committee through the municipality record all community needs and complaints, disseminate to the relevant sector and monitor the actions taken.</p> <p>✓ All interventions and activities are documents and available</p>
5. The healthy city coordinating committee looks for resources and builds relationships with potential partners for further development in their local areas.		<p>✓ Networking and partnerships have been made with different sectors including civil society organizations and private sectors.</p> <p>✓ Many initiatives took place sponsored by different parties such as providing services, organizing and hosting training workshops for volunteers and community members.</p>
6. A community centre has been established or planned for different uses according to the community's needs (e.g. to hold community meetings, conduct vocational training, serve as a community information centre, or hold local cultural, national, and religious events, etc.).		<p>✓ The community center establishment is in process. However, the social development centers, women center, the Baha university premises, and other civil-based societies are considered as centers for conducting community-based activities and hosting relevant activities</p> <p>✓ The centers were visited during the field visits.</p>
7. Women's and youth groups have been established and registered and are contributing to local development interventions.		<p>✓ Women and youth are represented as volunteers in different activities and interventions at community levels.</p> <p>✓ There are well established committees at community level who work closely with the civil society development centers</p>
B) Intersectoral collaboration, partnership, and advocacy		
8. Members of the healthy city coordinating committee are nominated officially by different sectors.		<p>✓ A higher coordinating committee chaired by H.E. the Governor of Mandak and membered by directors of different sectors were nominated officially.</p>
9. The healthy city coordinating committee is formed under the leadership of the mayor or governor, drawing its members from the representatives of all relevant sectors. Minutes of all meetings are recorded and reported.		<p>✓ The Committee works under direct supervision of H.R.H the Ameer of Al-Baha.</p> <p>✓ All the minutes of the meetings are available in the website</p>
10. An official coordinator for the healthy city programme is appointed and provided with sufficient staff, physical space and facilities.		<p>✓ A HCP coordinating committee is hosted in the governor office.</p> <p>✓ The healthy city focal point has well established office.</p>
11. Members of the intersectoral team meet with healthy city coordinating committee and provide technical		<p>✓ The meetings are conducted on regular basis</p>




advice and support for the community.		✓ All the meetings are documented and brief reported are shared with H.R.H. the Ameer.
12. Potential partners are located and contacted and at least one joint project with partners is being conducted in the healthy city implementing site.		✓ All potential partners to HCP have been mapped including private sectors, academia, business men, youth and women groups and NGOs
13. Financial issues related to joint activities are recorded, reported and shared with the community for the sake of transparency.		✓ Financial issues are supervised by the committee
14. Success stories are documented, published and used for advocacy. A comprehensive strategy and tools for advocacy taking into consideration local culture have been created and are being implemented by the local community development committee.		✓ There are many success stories that have been implemented in the context of HCP in Mandak. ✓ The HCP uses different social media to advocate for HC. ✓ The NGOs, volunteers, and women committee are very active in advocacy.




C) Microcredit activities

Result	Evidence: Achieved  In process  Not yet 	Achievements
15. Poor and needy members of the community are identified according to specific criteria (agreed upon by the city coordination team) and priority is given to them in the provision of income-generating loans.		✓ Mapping the peoples who can benefit from financial support with regular update by social affairs ✓ Linking unemployed youth, women, people with special needs with relevant sectors and partners for job opportunities and training/credits for small and medium size projects ✓ Some NGOs cover the beneficiaries with financial, non-financial support and job opportunities.
16. Linkages are made between local skills and vocational training centres and microcredit activities, ensuring that the area is moving towards self-sufficiency.		✓ Active NGOs are well established and serve this purpose. ✓ The social development centers are multi-purpose in functions and accessible to the communities. They include skill and handcraft training, rehabilitation for people with special needs, playgrounds, theaters, and conference and exhibition rooms. ✓ Schools have community clubs which promote skill development initiatives.

		✓ Conducting exhibitions for vocational activities in the social development center.
17. All financial issues are recorded, registered, and followed up on by the finance secretary of the healthy city coordinating committee.		✓ Financial issues are regularly recorded, registered, and followed up by the NGOs.
18. Loans are repaid on a regular basis and a follow-up mechanism established by the healthy city coordinating committee or local banking system is in place.		✓ There is a regular monitoring of loans by the NGOs under supervision of Ministry of Labor and Social Development. ✓ Financial support is provided by the NGO which depends mainly on the generous individuals and community contribution.
19. A bank account has been opened for the healthy city coordinating committee or programme office and all financial interactions related to microcredit schemes go through the relevant bank. The programme coordinator and the community are well aware of it.		Financial interactions related to microcredit schemes are monitored by the NGOs as well as Ministry of Labor and Social Development.
20. A 5%–10% service charge is taken from each income-generating loan and is collected in a separate account to be used for social development activities (i.e. social development funds).		✓ The 5%-10% service charge is against the policy of the kingdom. ✓ Most of societies have investment plans to guard against the increase number of beneficiaries as well as covering the running cost.
21. Cluster representatives ensure the timely deposit of monthly repayments from beneficiaries within their respective clusters and keep the repaid money in a revolving fund for future activities.		✓ There is follow up mechanisms for implementation of different projects and assistance in marketing activities.

D) Education and literacy




Result	Evidence: Achieved  In process  Not yet 	Achievements
22. All eligible children (girls and boys) are enrolled in school and no pupils have dropped out.		✓ Basic education is mandatory ✓ There is no dropping out in basic education from grade 1 to grade 9 neither among males nor females.
23. School headmasters hold regular meetings with local community development committees, parents, and other stakeholders to assess the quality of education, school		✓ The schools use different social media and electronic platform to communicate with students and parents. ✓ There are regular meetings with community leaders and parents to discuss




environments, the children's health status, and relationships between parents, children and teachers in order to overcome existing shortcomings or problems.		<p>the main needs and problems related to education and scholastic matters.</p> <ul style="list-style-type: none"> ✓ There is an active health promoting school program and the collaboration between MOH and Ministry of Education (MOE). ✓ Schools have community clubs which promote skill development initiatives. ✓ The schools have many innovative initiatives covering many health promotion and preventive aspects. ✓ Schools celebrate the national as well as the world health days
24. Standards for the quality of education are in place in schools located in programme sites.		<ul style="list-style-type: none"> ✓ There are national quality standards related to educations in schools in all the Kingdom and are applied in Mandak ✓ Schools are implementing the health promoting school initiative. ✓ Schools are caring and promoting the talented and innovative students. ✓ Many talented students have awarded national and international prizes.
25. A subcommittee for education has been formed under the community development committee and schools are regularly monitored. The subcommittee coordinates with the district education department.		<ul style="list-style-type: none"> ✓ A school health committee has been established and schools are regularly monitored. ✓ Regular meetings are being held with the HCP coordination office and school health unit at primary health care.
26. Youth and women's groups are encouraged to be active members of the literacy campaign on a voluntary basis.		<ul style="list-style-type: none"> ✓ Mapping illiterate is performed by the education department. Education is provided to illiterate people through the education department and volunteers.
E) Health development		
Result	Evidence: Achieved  In process  Not yet 	Achievements
27. Cluster representatives and health volunteers are trained on priority health issues and health-related programmes. They are active in health promotion and education and they follow up on procedures through regular contact with local health-care providers.		<ul style="list-style-type: none"> ✓ There is continuous and regular training programmes of HCP committees' members and volunteers by the health centers and the hospital. ✓ The training courses include health education, community participation, volunteerism, and first aid.
28. Cluster representatives and health volunteers register and report births, deaths and other vital statistics.		<ul style="list-style-type: none"> ✓ There is a well-established CRVS system for registration and reporting of births, deaths and vital statistics.

29. The healthy city coordinating committee, in collaboration with health-care providers, has established sustainable referral systems.		✓ There is an effective referral system between PHC, secondary and tertiary levels with regular feedback and follow up.
30. The community is trained and actively involved in community participatory research projects.		✓ Al-Baha University engage the faculty, students and the volunteers in research projects pertinent to HC.
31. A subcommittee of the healthy city coordinating committee has been formed to manage and supervise local health care services.		<ul style="list-style-type: none"> ✓ A subcommittee of the healthy city coordinating committee has been formulated to manage and supervise local health care services. ✓ Health center provides comprehensive package of PHC including health promotion and preventive services, NCDs (complimented with tobacco cessation services, and early detection of breast cancer), elderly clinics, MCH.
32. All essential medicines, vaccines and medical instruments (according to the local health system's needs) are available at urban health facilities.		✓ There is a well- established governmental system and mechanism for ensuring availability of essential drugs and vaccines on continuous basis.
33. The quality of health care services, clients' satisfaction with the services, health care staff's level of training, and interactions between health-care providers and the community are assessed and actions are taken accordingly.		<ul style="list-style-type: none"> ✓ There is a national hotline is established to report any complain related to health sector ✓ Conduction of periodic surveys on regular basis using a special questionnaire to measure quality and patient/client's satisfaction. ✓ Quality assurance and accreditation of health care services are in place (Saudi Central Board for Accreditation of Healthcare institutions CBAHI).
34. All pregnant women receive timely antenatal care (including tetanus toxoid vaccinations). A safe delivery plan for all pregnant women in their third trimester has been prepared and all women have access to a safe and clean delivery setting, where they are assisted by skilled birth attendants.		<ul style="list-style-type: none"> ✓ There is continuous coordination with healthcare facilities in this regard and all pregnant women are fully covered by antenatal, natal and postnatal care. ✓ All women have access to a safe and clean delivery settings and assisted by skilled birth attendants.
35. All mothers receive postnatal care for at least 40 days after delivery.		<ul style="list-style-type: none"> ✓ There is continuous coordination with health care facilities in this regard and the entire pregnant are fully covered by post-natal care. ✓ Every woman after delivery receive postnatal care, health education

		messages, immunization, danger signs, follow up visits and birth spacing messages.
36. All children have been fully immunized against vaccine preventable diseases by the age of 1 year.		<ul style="list-style-type: none"> ✓ The immunization coverage is 100% and all the reports are shared by health centers. ✓ Follow up modalities for defaulters are in place
37. All newborn babies are registered by cluster representatives and health volunteers and are vaccinated at birth and during the first year of life as per the national Expanded Programme on Immunization (EPI) schedule.		<ul style="list-style-type: none"> ✓ There is a national governmental system for births registration and immunization at birth by the National Expanded Programme on Immunization (EPI) schedule. ✓ A provisional birth certificate is issued for the newly born and the final official certificate is obtained upon completion of all the vaccination shots.
38. The healthy city coordinating committee, cluster representatives and health volunteers are actively involved in polio campaigns (if any are being conducted).		<ul style="list-style-type: none"> ✓ Kingdom of Saudi Arabia has been announced as polio-free. However, there is conduction of polio campaigns on annual basis as the Kingdom attracts lots of foreigners and expatriates.
39. All children under age 5 have access to and are receiving regular health care services (including growth-monitoring) and a functioning follow-up system is in place.		<ul style="list-style-type: none"> ✓ All under 5 children are registered in the health center in their catchment areas and have access to health care services and receive regular needed services ✓ Regular report about child care are shared by health center on regular basis
40. Malnourished children and mothers suffering from vitamin A deficiency and iron deficiency anaemia are identified and receive treatment and follow-up care.		<ul style="list-style-type: none"> ✓ There is a screening system for anaemia diagnosis among pregnant women during antenatal care visits. ✓ There is regular screening for children on regular basis for growth charts and anaemia with MMR vaccination.
41. The tuberculosis DOTS strategy is being implemented using trained cluster representatives or volunteers as treatment partners.		<ul style="list-style-type: none"> ✓ The country is TB free but there is a well-established TB prevention and control programme as the Kingdom attracts lots of foreigners and expatriates.
42. The malaria control programme (if needed) is being implemented with the active involvement of cluster representatives or volunteers and the leadership of local community development committees.		<ul style="list-style-type: none"> ✓ The country is TB free but there is a well-established TB prevention and control programme as the Kingdom attracts lots of pilgrims, foreigners and expatriates.
43. Cluster representatives and health volunteers report all suspected cases of tuberculosis, malaria, HIV and other communicable diseases to the		<ul style="list-style-type: none"> ✓ There is a well-established governmental system for reporting communicable diseases using a specific form for reporting infectious cases




nearest health facility and carry out follow-up activities according to the training they have received from health facility staff and ensure family members are taking part in weekly healthy physical activities.		✓ The health volunteers are working actively in raising public awareness
44. Communities are informed about modes of transmission and preventive measures for HIV/AIDS. All diagnosed cases of HIV/AIDS are supported by cluster representatives and health volunteers.		<ul style="list-style-type: none"> ✓ There are a lot of awareness campaigns regarding HIV/AIDS and communication materials based on local culture and context in different languages ✓ Hiring companies are very strict in screening potential employees for HIV among other infectious diseases before getting permission to work inside the Kingdom.
45. All chronically-ill patients (e.g. with diabetes, hypertension, cardiovascular diseases, cancer, kidney disorders, etc.) are identified, mapped, and a follow-up plan has been put in place by cluster representatives and health volunteers, who ensure that all individuals receive timely medical examinations and medication.		<ul style="list-style-type: none"> ✓ There are screening programmes for early detection of NCDs and mapping chronic cases.
46. All cases of mental disorders and substance abuse are identified and receive community support and assistance. Educational activities are carried out in the community to reduce stigma.		<ul style="list-style-type: none"> ✓ There is a hot line for providing needed help and referral of cases.
47. All people with physical disabilities are mapped and receive community support to ensure their ability to earn a livelihood.		<ul style="list-style-type: none"> ✓ All the cases of physical, mental disabilities receive full social, education and health support from education, social and health sectors. ✓ There is also some vocational training for people with special needs along with marketing their products along with providing them with relevant work opportunities
48. Dangerous areas in programme sites are identified and appropriate actions/measures are taken to reduce death, injury and disability caused by accidents.		<ul style="list-style-type: none"> ✓ Police and civil defense are taking needed measure to map risks and communicate/recommend actions to reduce injuries and related deaths.
49. The programme implementation area is free from crime, violence, and		<ul style="list-style-type: none"> ✓ There is an established unit for protection from gender violence

discrimination against women, men and ethnic groups.		
50. The community is adopting and promoting early childhood development and child-friendly homes and communities.		✓ Many initiatives and activities are being implemented in this regard in collaboration with community volunteers such as health education and raising awareness
51. The healthy school initiative is in place in all schools in programme implementation sites.		<ul style="list-style-type: none"> ✓ All provided foods in schools are healthy in collaboration with school health unit in PHC center ✓ Students are trained on monitoring healthy foods in schools' canteens ✓ Dedicated students are trained on first aid measures and assigned as first aid measures emergency focal points under supervision of science teachers
52. Occupational health and safety procedures (especially accident prevention) are in place in all workplaces and workers have easy and quick access to first aid equipment and services.		<ul style="list-style-type: none"> ✓ All workplaces are supplemented with fire indicators ✓ All workplaces are designed and built as per the safety procedures from the municipality
D) Water, sanitation, food safety, and air pollution		
Result	Evidence: Achieved  In process  Not yet 	Achievements
53. The programme implementation site is clean and has enough green areas.		<ul style="list-style-type: none"> ✓ The municipality managed to establish many green spaces in the city and has plans to extend the green areas. ✓ Mandak is considered among the greenest areas in KSA. ✓ The Municipality is preserving the cultural heritage of the city
54. An effective community-based solid waste management system is set up in the programme implementation site.		✓ The city is covered under the supervision of the municipality by the solid waste management system
55. Water sources are mapped and protected. A water treatment plan has been established and the healthy city coordinating committee is aware of it.		<ul style="list-style-type: none"> ✓ There is mapping of all water sources ✓ All artesian wells and water tankers are regularly monitored by the municipality. ✓ There is a close follow up of household waters by examining samples on regular basis by the municipality
56. All families have sustainable access to safe drinking-water and basic sanitation. They are aware of the dangers associated with unsafe water		✓ All households have sustainable access to safe drinking-water and basic sanitation

and know how to purify water using what is locally available.		
57. Cluster representatives/volunteers are trained in maintaining healthy environments/healthy settings and related interventions accessible to the public such as healthy market places, healthy hospitals, healthy schools, etc.		<ul style="list-style-type: none"> ✓ The volunteer groups are active in monitoring and ensuring healthy environment. ✓ Licensing and renewal of licenses of food markets are linked with safety measures compliance
58. The community is involved in food safety and all healthy food shops/markets are monitored by the national food safety departments.		<ul style="list-style-type: none"> ✓ There is a public health unit in the municipality that is responsible for food safety
59. Healthy food markets are easily accessible selling essential products such as iodized salt.		<ul style="list-style-type: none"> ✓ Achieved and the national measures are in place. ✓ No food poisoning had been reported for the last three years
60. Smoking is prohibited in closed areas and public places and a plan for creating a smoke-free city has been developed, approved and put in place.		<ul style="list-style-type: none"> ✓ Banning tobacco smoking is well signaled all over potential places in the city in addition to providing smoking cessation services in the health centers free of charge
61. A community-based air quality management centre is established in the healthy city programme implementation site (involving the municipality) to ensure that air pollution is monitored regularly. The community is aware of the dangers of air pollution.		<ul style="list-style-type: none"> ✓ The civil defense in the city monitors the quality of air as well as other issues related to climate change. ✓ The NGOs (through its volunteer groups) is engaged in regular awareness campaigns.
62. City planners are implementing interventions that prevent air pollution.		<ul style="list-style-type: none"> ✓ The civil defense in the city monitors the air conditions on regular bases. The civil defense conducts regular training sessions for the communities as well as the government sectors
63. Urban zoning and housing schemes conduct air pollution impact assessment before being approved. Such housing schemes ensure, for example, households' access to clean fuel, ventilation, improved kitchen stoves and heating appliances.		<ul style="list-style-type: none"> ✓ Environmental aspects are considered by municipality before giving the construction license for any residential area.
E) Community-based information centre		
Result	Evidence: Achieved  In process  Not yet 	Achievements




64. A community-based information centre has been established and cluster representatives/volunteers and members of the intersectoral team are trained to collect key information, analyse it and use it for local development planning.		✓ All health-related indicators are available in HC office.
65. Key information is displayed in the community-based information centre or local healthy city programme office and shared with the community and other relevant sectors/partners.		✓ Maps that includes all key information about Mandak city are available and displayed in the HC office. The information is used by the HCP coordination committee and different sectors for planning purposes
66. Key information is used for advocacy and monitoring purposes by the local community development committee and other stakeholders.		✓ There is continuous communication between the HCP coordination committee, municipality, and different sectors to share statistics required for development projects
67. Baseline survey forms, its results, and information on current projects are well documented, up to date, and available from the local community development committee and the healthy city focal point.		✓ The related reports are available for use and dissemination ✓ The HC profile is used by different sectors for planning purposes
68. A city profile is created, regularly updated and used for planning and monitoring purposes.		✓ Comprehensive data and information related to City Health Profile are available in the HC office. ✓ The HC profile is available and updated

F) Skills development, vocational training, and capacity-building

Result	Evidence: Achieved  In process  Not yet 	Achievements
69. Local skills, interests and appropriate technologies are assessed and promoted.		✓ The NGOs, the school community clubs and the social development training center provides different training courses for women and youth based on the needs
70. Skills training centres that are linked to the local market have been established for males and females and are supported by intersectoral teams.		✓ The social centers, the school community clubs and the skills development training centers conduct regular skill needs assessments to respond to market needs ✓ The number of beneficiaries from those programmes are well documented and available ✓ Mandak municipality is supporting and assisting the beneficiaries in marketing their products during the annual festivals.
71. The healthy city coordinating committee gives priority to the		✓ The NGOs and the social development training center support many projects

provision of microcredit loans to students of vocational training centres.		✓ There are special training programmes for people with special needs
72. Vocational training centres are self-financed and self-managed by the community or local nongovernmental organizations.		✓ The training is supported by non-for-profit civil organizations and Ministry of Social Affairs
73. Computer training centres, language classes, sport facilities, etc. have been established and are self-managed and self-financed by the community or local nongovernmental organizations.		✓ Computer training laps are available in schools, social development centers, the skill development institutes. ✓ The NGOs are promoting and advocating the cultural aspects of the city
74. Innovative people have been identified, supported and promoted.		✓ Talented and innovative people are supervised by the NGOs and other civil societies. ✓ Sponsorship of talented and creative disabled people to demonstrate and sell their products in the city exhibitions and festivals ✓ Many talented students have awarded national and international prizes.

G) Emergency preparedness and response

Result	Evidence: Achieved  In process  Not yet 	Achievements
75. Common emergencies that have occurred in the past 20 years have been identified and the number of victims and local infrastructure that was damaged or destroyed have been documented.		✓ A list of all road and fire accidents are recorded and actions are taken in relation to black pints of recurrent accidents. ✓ The Civil defense office has an online application containing security requirements for getting construction or building license to facilitate the process
76. A subcommittee for emergency preparedness and response has been established, oriented and tasks are assigned to members.		✓ A subcommittee has been established along with building their capacity by initial and on-job training ✓ All the meetings are documented with well-established follow up modalities on the recommended actions. ✓ The city has a preparedness and emergency plan in respect to different kind of emergencies ✓ Different places for evacuation are assigned in case of any emergencies ✓ Preparedness plans have been developed pertaining to each institution/building category

77. A city profile has been developed and a copy of this profile is kept outside of the programme implementation area.		<ul style="list-style-type: none"> ✓ The city profile has been developed with a copy in the central office of civil defense
78. Cluster representatives and health volunteers are trained on emergency preparedness plans, how to deal with emergencies and the provision of first aid when and where it is required.		<ul style="list-style-type: none"> ✓ All the sectors, schools and workplaces have their all preparedness and response plans along with training of staff on first aid measures and evacuation plans (emergency focal point is assigned in each of them) ✓ The Civil Defense is conducting regular trainings for the volunteers. ✓ Fire drills are conducted in most of the public places (especially schools, hospitals, malls, etc.) ✓ Simulator evacuation process are conducted on regular basis by the Civil Defense to ensure compliance with safety measures
79. A contingency plan has been prepared and shared with competent local authorities for resource mobilization and required action. The community knows about the contingency plan, what to do, whom to report to and who will do what during an emergency situation.		<ul style="list-style-type: none"> ✓ Contingency plan is developed on annual basis with detailed role assignment, action points and sequence of events during emergency. A copy from the plan has been shared with HCP executive office ✓ All the high-risk areas have been mapped and risk analysis has been performed to plan for needed interventions ✓ The Civil Defense is having mobile exhibitions for community sensitization and orientation.
80. Vulnerable groups (e.g. pregnant women, people with physical disabilities, chronically-ill patients, malnourished people, elderly people, people with mental disorders, etc.) are mapped and this information is shared with the competent authorities in advance of an emergency.		<ul style="list-style-type: none"> ✓ Vulnerable groups are mapped (including elderly, people with chronic diseases, and handicapped) and updated on regular basis.