HCN Accomplishments: Aljoumoum, KSA



Regional Office for the Eastern Mediterranean



Aljoumoum HCP Progress & Accomplishments

Overview

Having been implemented for a decade, the HCP in Aljoumoum has made significant strides towards the 80 WHO indicators. The evaluation visit consisted of meetings with and reviews of various sectors, such as the municipality, education, academia, volunteering, the environment, social affairs, private sector partners, health, police and emergency preparedness and response team. The following core achievements have been noted:

Achievements

• The HCP is institutionalized in Aljomoum, and it is officially in the organizational structure of Aljomoum Governorate by a decree from H.E., Governor of Aljomoum (Figure 1).



Figure 1: Aljoumoum Governmental Structure

- A higher committee has been established and it is chaired by the Aljoumoum governor, and it consists of directors from relevant sectors who provide additional support.
- The HCP office has established subcommittees in line with the dimensions of the 80 WHO indicators: health, education, the environment and social development.
- The Intersectoral Action for Health (ISA) is reflected on the organized work across all sectors in the city aiming to improve health and influence its determinants. Under the leadership of H.E. the Governor of Aljomoum, there is a general ISA action to integrate health into other sectors' policy processes (i.e. "Health in All Policies").

- The city has a historical background as it was the pathway of Prophet Mohammed Hijra from Makkah to Madinah. It has also a strategic location representing the northern entrance of hajis to Makkah and close to Jeddah port.
- HCP coordinated with municipality and different sectors (including private sector), establishing family parks, walkways and sports yards. Tobacco selling is prohibited inside the city along with banning smoking in indoor and recreational places.
- Volunteerism is seriously taken especially among youth and women groups (Wady Fatima Women Group, Figure 2) ensuring community ownership and empowerment. Wady Fatima group got the second prize in "Haiyak Initiative" competition due to their role in community empowerment in general and women empowerment particularly.
- All the schools in Aljomoum city implement WHO School Promotion related activities and interventions.



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Figure 2: Brochures of Wady Fatima Women Group

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The health services in Aljomoum are complimented by outreach services and a well-• equipped mobile clinic in collaboration with civil society organization, free of charge (figure 3).



Figure 3: Outreach mobile clinic

- Standards related community organization and mobilization for health and development: completely achieved.
- Standards related to intersectoral collaboration, partnership, and advocacy: completely achieved.

- Standards related Microcredit activities: completely achieved.
- Standards related to education and literacy: completely achieved.
- Standards related to health development: completely achieved.
- Standards related to water, sanitation, food safety, and air pollution: completely achieved.
- Standards related to Community-based information centre: completely achieved except the City Health Profile; needs to be updated.
- Standards related to skills development, vocational training, and capacity-building: completely achieved.
- Standards related to emergency preparedness and response: completely achieved.

Detailed Achievements

A) Community organization and mobilization for health and development		
Result	Evidence: Achieved	Achievements
	In process	
	Not yet	
1. Cluster representatives/volunteers are		 Representatives from different sectors had
selected and trained on needs		been selected and trained on development of
assessment, prioritization, data		HCP plans and reporting
analysis, project preparation, and		\checkmark There is a list of volunteers including
monitoring, recording and reporting		names, age, gender, qualification, trained
mechanisms.		received and communication information.
		\checkmark A group of more than 40 women constitute
		a volunteers group "Wady Fatima Group"
		participating in different health education
		and developmental activities.
		 Reports of different training workshops
		targeted the volunteers as per different areas
		of work are available.
2. The healthy city coordinating		✓ Establishing a higher coordinating
committee has been formed, registered		committee chaired by H.E., Governor of
with local authorities as a community-		Aljomoum and membered by directors of
based organization or		different sectors.
nongovernmental organization, and		\checkmark A HCP coordinating committee has been
members have been oriented on their		established by a governmental decree and
tasks and responsibilities.		institutionalized in the organogram of
		Governor Office
		✓ Subcommittees have been formulated and
		membered by different sectors with
		identified roles and tasks.
3. Cluster representatives/volunteers are		✓ Networking with volunteers from different
active partners in local health and		sectors including academia in addition to
social planning and procedures. They		the representatives and coordinators of HCP
can also ensure that health care and		

	other social services are used in their clusters.	√	Capacity building activities are being conducted to provide relevant training on regular basis based on the needs
4.	The healthy city coordinating committee monitors and supervises socioeconomic projects, records achievements and constraints and identifies local solutions for local problems.	~	coordinators from different sectors with establishing a unified system for periodic reporting and regular monitoring
5.	The healthy city coordinating committee looks for resources and builds relationships with potential partners for further development in their local areas.	✓	 Networking and partnerships have been made with different sectors including civil society organizations, private sectors and academia. Many initiatives took place sponsored by different parties such as providing services, organizing and hosting training workshops for volunteers and community members.
6.	A community centre has been established or planned for different uses according to the community's needs (e.g. to hold community meetings, conduct vocational training, serve as a community information centre, or hold local cultural, national, and religious events, etc.).	~	Social development center is considered as a community center for hosting relevant activities
7.	Women's and youth groups have been established and registered and are contributing to local development interventions.	~	subcommittees including volunteers from different sectors and community members
B) Inte	ersectoral collaboration, partnership, ar	nd advocacy	
8.	Members of the healthy city coordinating committee are nominated officially by different sectors.	√	been nominated and assigned to different HCP committees by special decrees by governor of Aljomoum
9.	The healthy city coordinating committee is formed under the leadership of the mayor or governor, drawing its members from the representatives of all relevant sectors. Minutes of all meetings are recorded and reported.	~	The HC coordinating committee has been formulated and established under the leadership of H.E., Governor of Aljomoum All the minutes of the meetings are available and examined during the visit
10.	An official coordinator for the healthy city programme is appointed and provided with sufficient staff, physical space and facilities.	-	Mr. Hamad Allahiyan and heads of subcommittees have been assigned by a decree from the governor.

11. Members of the intersectoral team meet with healthy city coordinating committee and provide technical advice and support for the community.		 The ToRs of each HCP subcommittee were discussed in details during the visit. The coordination office is established in municipality of Aljomoum and well equipped There are regular meetings on quarterly basis All the meetings are documented and reported to the higher committee at governmental level. The meetings plan is a part of the governmental meetings plan. Meeting report were examined during the
12. Potential partners are located and contacted and at least one joint project with partners is being conducted in the healthy city implementing site.		 visit All potential partners to HCP have been mapped including private sectors, academia, business men, youth and women groups and NGOs Different programmes that are executed in partnerships are documented including measuring air pollution (got pioneer prize) and healthy organic products in the main market.
13. Financial issues related to joint activities are recorded, reported and shared with the community for the sake of transparency.		 A bank account has been opened under the name of HCP and supervised by governor's office Financial coordinator has been appointed to follow all related financial procedures of the HCP Coordination Office Sponsors are being briefed regularly about expenditure on different initiatives
 14. Success stories are documented, published and used for advocacy. A comprehensive strategy and tools for advocacy taking into consideration local culture have been created and are being implemented by the local community development committee. C) Microcredit activities 		 Promoting physical exercise through conducting regular marathons Establishing a snap page with regular update with high number of followers Aljomoum is a smoke free city with banning selling of all tobacco products and banning smoking in indoor and outdoor places with suitable signage and monitoring modalities It has been recommended during the visit to share all the success stories supported by photos to be published on WHO/EMRO Regional Healthy City Network Website
Result	Evidence: Achieved	Achievements
	In process Not yet	
15. Poor and needy members of the community are identified according to specific criteria (agreed upon by the city coordination team) and priority is		 Mapping unemployed peoples who can benefit from financial support with regular update by social affairs

given to them in the provision of income-generating loans.	✓ Linking unemployed youth, women, peo with special needs with relevant sectors a partners for job opportunities and	
	training/credits for small and medium siz projects ✓ The municipality offers a space in the ma	
	park to productive families project and h been visited	ave
16. Linkages are made between local skills and vocational training centres and microcredit activities, ensuring that the area is moving towards self- sufficiency.	 Ministry of Social Affairs is contributing the welfare of the population through establishing the social development center. The center is multi-purpose in functions accessible to the communities. It include skill and handcraft training, literacy class rehabilitation for people with special nee playgrounds, swimming pools, theaters, conference and exhibition rooms. Partnership has been established with the social development center and the nation programme for supporting micro and medium sized projects Conducting exhibitions for vocational activities in the social development center 	er. and s ses, eds, e al
17. All financial issues are recorded, registered, and followed up on by the finance secretary of the healthy city coordinating committee.	 ✓ Financial issues are regularly recorded, registered, and followed up on by the HC coordinator. 	2
18. Loans are repaid on a regular basis and a follow-up mechanism established by the healthy city coordinating committee or local banking system is in place.	 There is a regular monitoring by the electronic system of Saudi Monitoring Authority (SMA) Financial support is provided by the Soci Development Center and the Social Development Bank in addition to other private and benevolent organizations 	ial
19. A bank account has been opened for the healthy city coordinating committee or programme office and all financial interactions related to microcredit schemes go through the relevant bank. The programme coordinator and the community are well aware of it.	 A bank account has been opened for H coordinating office and transparent for all committees Financial coordinator has been appointed follow all related financial procedures of HCP Coordination Office Financial interactions related to microcres schemes are monitored by the funding agencies. 	l the d to f the
20. A 5%–10% service charge is taken from each income-generating loan and is collected in a separate account to be used for social development activities (i.e. social development funds).	 ✓ The 5%-10% service charge is against policy of the kingdom. Instead, partners has been built with the social developm center to link cases in need for getting nee support 	ship nent

21. Cluster representatives ensure the		\checkmark There is a follow up mechanisms for
timely deposit of monthly repayments		implementation of different projects and
from beneficiaries within their		assistance in marketing activities.
respective clusters and keep the repaid		
money in a revolving fund for future		
activities. D) Education and literacy		
Result	Evidence: Achieved	Achievements
Result	In process	
	Not yet	
22. All eligible children (girls and boys)	i tot jot	\checkmark There is no dropping out in basic education
are enrolled in school and no pupils		form grade 1 to grade 9 neither among
have dropped out.		males nor females.
23. School headmasters hold regular		 There are regular meetings with community
meetings with local community		leaders and parents to discuss the main
development committees, parents, and		needs and problems related to education and
other stakeholders to assess the quality		scholastic matters.
of education, school environments, the		✓ A well-structured and active health
children's health status, and		promoting school program and the
relationships between parents, children		collaboration between MOH and Ministry
and teachers in order to overcome		of Education (MOE) is evident. The schools
existing shortcomings or problems.		have many innovative initiatives covering
existing shorecomings of problems.		many health promotion and preventive
		aspects. Parents are involved in the health
24. Stondards for the quality of education		 promoting schools activities. ✓ There are national quality standards related
24. Standards for the quality of education		1
are in place in schools located in		to educations in schools in all the Kingdom
programme sites.		and are applied in Aljomoum Schools are implementing the health
		✓ Schools are implementing the health promoting school initiative.
25. A subcommittee for education has		\checkmark The committee has been established and
been formed under the community		schools are regularly monitored.
development committee and schools		\checkmark Regular meetings are being held with the
are regularly monitored. The		HCP coordination office.
subcommittee coordinates with the		mer coordination office.
district education department.		
26. Youth and women's groups are		✓ University and school students as volunteers
encouraged to be active members of		are responsible for Adult education and
the literacy campaign on a voluntary		Quran classes targeting illiterate (who are
basis.		minimal in number among old age group
04010.		only).
E) Health development		
Result	Evidence: Achieved	Achievements
	In process	
	Not yet	
27. Cluster representatives and health		\checkmark There is continuous and regular training
volunteers are trained on priority		programmes of HCP committees' members
health issues and health-related		and volunteers by the health center, city
programmes. They are active in health		defense center, social development center,
promotion and education and they		and Aljomoum branch of Om Alqura

follow up on procedures through regular contact with local health-care providers.		University that are collaborating with HCP coordination office under the MoU between both of them. The training courses include health education, community participation, volunteerism, and first aid.
28. Cluster representatives and health volunteers register and report births, deaths and other vital statistics.		There is a well-established CRVS system for registration and reporting of births, deaths and vital statistics.
29. The healthy city coordinating committee, in collaboration with health-care providers, has established sustainable referral systems.	v	There is an effective referral system between public and private sectors with regular feedback and follow up.
30. The community is trained and actively involved in community participatory research projects.		 There is coordination going between different health institutions and academia to conduct joint community- based researches. There is an agreement to conduct community-based research projects as a part of graduation projects of Om Alqura University.
31. A subcommittee of the healthy city coordinating committee has been formed to manage and supervise local health care services.		 A subcommittee of the healthy city coordinating committee has been formulated to manage and supervise local health care services. Aljomoum health center provides comprehensive package of PHC including health promotion and preventive services, NCDs (complimented with tobacco cessation services, Rashaqa programme and early detection of breast cancer), elderly clinics, MCH. The health services are complimented by outreach services through a mobile clinic in collaboration with a NGO.
32. All essential medicines, vaccines and medical instruments (according to the local health system's needs) are available at urban health facilities.	v	There is a well- established governmental system and mechanism for ensuring availability of essential drugs and vaccines on continuous basis.
33. The quality of health care services, clients' satisfaction with the services, health care staff's level of training, and interactions between health-care providers and the community are assessed and actions are taken accordingly.	•	 There is a national hotline is established to report any complain related to health sector Conduction of periodic surveys on regular basis using a special questionnaire to measure quality and patient/clients satisfaction. Quality assurance and accreditation of health care services are in place (Saudi Central Board for Accreditation of Healthcare institutions SBAHI).
34. All pregnant women receive timely antenatal care (including tetanus toxoid vaccinations). A safe delivery plan for	v	There is continuous coordination with healthcare facilities in this regard and all

all pregnant women in their third trimester has been prepared and all women have access to a safe and clean	 pregnant women are fully covered by antenatal, natal and postnatal care. ✓ All women have access to a safe and clean
delivery setting, where they are assisted by skilled birth attendants.	delivery settings and assisted by skilled birth attendants.
35. All mothers receive postnatal care for at least 40 days after delivery.	 There is continuous coordination with health care facilities in this regard and the entire pregnant are fully covered by post-natal care. A "health passport" is issued for every women after delivery including health education messages, immunization, danger signs, follow up visits and birth spacing messages.
36. All children have been fully immunized against vaccine preventable diseases by the age of 1 year.	 ✓ The immunization coverage is 100% and all the reports are shared by health centers. ✓ Follow up modalities for defaulters are in place
 37. All newborn babies are registered by cluster representatives and health volunteers and are vaccinated at birth and during the first year of life as per the national Expanded Programme on Immunization (EPI) schedule. 	 There is a national governmental system for births registration and immunization at birth by the National Expanded Programme on Immunization (EPI) schedule. A provisional birth certificate is issued for the newly born and the final official certificate is obtained upon completion of all the vaccination shots.
38. The healthy city coordinating committee, cluster representatives and health volunteers are actively involved in polio campaigns (if any are being conducted).	✓ Kingdom of Saudi Arabia has been announced as polio-free. However, there is conduction of polio campaigns on annual basis as Aljomoum is close to Makkah and the Kingdom attracts lots of foreigners and expatriates.
39. All children under age 5 have access to and are receiving regular health care services (including growth-monitoring) and a functioning follow-up system is in place.	 ✓ All under 5 children are registered in the health center in their catchment areas and have access to health care services and receive regular needed services ✓ Regular report about child care are shared by health center on regular basis
40. Malnourished children and mothers suffering from vitamin A deficiency and iron deficiency anaemia are identified and receive treatment and follow-up care.	 ✓ There is a screening system for anaemia diagnosis among pregnant women during antenatal care visits. ✓ There is regular screening for children on regular basis for growth charts and anaemia with MMR vaccination.
 41. The tuberculosis DOTS strategy is being implemented using trained cluster representatives or volunteers as treatment partners. 	 The country is TB free but there is a well- established TB prevention and control programme as Aljomoum is close to Makkah and the Kingdom attracts lots of foreigners and expatriates.
42. The malaria control programme (if needed) is being implemented with the	✓ Malaria is not endemic in the Kingdom but there is an early detection and treatment

active involvement of cluster representatives or volunteers and the leadership of local community development committees.	policy in place as Aljomoum is close to Makkah and the Kingdom attracts lots of foreigners and expatriates.
43. Cluster representatives and health volunteers report all suspected cases of tuberculosis, malaria, HIV and other communicable diseases to the nearest health facility and carry out follow-up activities according to the training they have received from health facility staff and ensure family members are taking part in weekly healthy physical activities.	 There is a well-established governmental system for reporting communicable diseases using a specific form for reporting infectious cases The health volunteers are working actively in raising public awareness
44. Communities are informed about modes of transmission and preventive measures for HIV/AIDS. All diagnosed cases of HIV/AIDS are supported by cluster representatives and health volunteers.	 There are a lot of awareness campaigns regarding HIV/AIDS and communication materials based on local culture and context in different languages Hiring companies are very strict in screening potential employees for HIV among other infectious diseases before getting permission to work inside the Kingdom.
45. All chronically-ill patients (e.g. with diabetes, hypertension, cardiovascular diseases, cancer, kidney disorders, etc.) are identified, mapped, and a follow- up plan has been put in place by cluster representatives and health volunteers, who ensure that all individuals receive timely medical examinations and medication.	 There are screening programmes for early detection of NCDs and mapping chronic cases There is a well-established and working outreach healthcare services through well-equipped mobile clinic in collaboration with a local NGO that is linked with the health center and hospital
46. All cases of mental disorders and substance abuse are identified and receive community support and assistance. Educational activities are carried out in the community to reduce stigma.	 There is a hot line for providing needed help and referral of cases.
47. All people with physical disabilities are mapped and receive community support to ensure their ability to earn a livelihood.	 All the cases of physical, mental disabilities receive full social, education and health support from education, social and health sectors. The municipality established a special services for handicapped and elderly to respond to their needs. The initiative took the first prize and received an award of 25000 SR There are a some vocational training for people with special needs along with marketing their products along with

		providing them with relevant work opportunities
48. Dangerous areas in programme sites are identified and appropriate actions/measures are taken to reduce death, injury and disability caused by accidents.		 Police and civil defense are taking needed measure to map risks and communicate/ recommend actions to reduce injuries and related deaths.
49. The programme implementation area is free from crime, violence, and discrimination against women, men and ethnic groups.		 ✓ Support is given by social development subcommittee of HCP coordination office and social development center
50. The community is adopting and promoting early childhood development and child-friendly homes and communities.		✓ Many initiatives and activities are being implemented in this regard in collaboration with community volunteers such as health education and raising awareness
51. The healthy school initiative is in place in all schools in programme implementation sites.		 All provided foods in schools are caloric calculated in collaboration with nutrition unit in MoH All students are trained on monitoring healthy foods in schools canteens "Young Inspector Initiative" Dedicated students are trained on first aid measures and assigned as first aid measures emergency focal points under supervision of science teachers
52. Occupational health and safety procedures (especially accident prevention) are in place in all workplaces and workers have easy and quick access to first aid equipment and services.		 All workplaces are supplemented with fire indicators All workplaces are designed and built as per the safety procedures from the municipality
D) Water, sanitation, food safety, and air pollution		
Result	Evidence: Achieved In process Not yet	Achievements
53. The programme implementation site is clean and has enough green areas.		 Green spaces in Aljomoum are well planned and distributed based on the coordination and feedback of HCP coordination office in response to community needs. There are 3 big entertainment parks and 3 under constructions. The green areas are equipped with children games and sports facilities The green parks are planned to receive people with special needs with needed preparations The green parks are used as a marketing areas for the products of productive families projects There is a joint project with Ministry of

54. An effective community-based solid waste management system is set up in the programme implementation site.	 all over the cities and surrounded area for cosmetic purposes and enhancing the environment The city has a walkways and another walkway is under construction The city is 100% covered under the supervision of the municipality by the solid waste management system A big company is contracted to collect the waste and direct different elements to recycling There is an initiative to re-direct bread waste to different farms to be used as nutrient for animals Wady Fatima women group arranges regular awareness campaigns for the company workers with the participation of school students and families There is a system for medical waste management by the Saudi Company for
 55. Water sources are mapped and protected. A water treatment plan has been established and the healthy city coordinating committee is aware of it. 56. All families have sustainable access to 	 Environment Protection SEPCO ✓ There is mapping of groundwater water sources ✓ There is a desalination system in place with certain degrees to be used in agriculture and houses ✓ There is a close follow up of household waters by examining samples on regular basis by the health center and municipality ✓ All households have sustainable access to
so. All families have sustainable access to safe drinking-water and basic sanitation. They are aware of the dangers associated with unsafe water and know how to purify water using what is locally available.	 All households have sustainable access to safe drinking-water and basic sanitation
57. Cluster representatives/volunteers are trained in maintaining healthy environments/healthy settings and related interventions accessible to the public such as healthy market places, healthy hospitals, healthy schools, etc.	 ✓ Implementation of "Young Inspector" Project involving school students to be responsible about food safety in school cafeteria. ✓ Licensing and renewal of licenses of food markets are linked with safety measures compliance
58. The community is involved in food safety and all healthy food shops/markets are monitored by the national food safety departments.	 All healthy food shops/markets are monitored by the national food safety departments. Implementation of "Young Inspector" Project involving school students to be responsible about food safety in school cafeteria.

59. Healthy food markets are easily		\checkmark Achieved and the national measures are in
accessible selling essential products		place
such as iodized salt.		✓ Complete sector for organic food is available
		in the main market
60. Smoking is prohibited in closed areas		\checkmark There is no point for selling tobacco products
and public places and a plan for creating		in Aljomoum as per the Governor Decree
a smoke-free city has been developed,		under the umbrella of HCP
approved and put in place.		\checkmark Water pipe smoking is prohibited in all
		Aljomoum coffees, restaurants and
		recreational places.
		✓ Banning tobacco smoking is well signaled all
		over potential places in the city in addition to
		providing smoking cessation services in the
		health center and hospital free of charge
61. A community-based air quality		\checkmark There is an agreement with a NGO to
management centre is established in the		measure air quality on regular basis by a
healthy city programme		mobile measuring station
implementation site (involving the		\checkmark All the construction machines are equipped
municipality) to ensure that air		by air purifying filters to reduce air pollution
pollution is monitored regularly. The		
community is aware of the dangers of		
air pollution.		
62. City planners are implementing		\checkmark Technical examination of vehicles to
interventions that prevent air pollution.		measure rate of emissions of carbon by
		Traffic sector
		\checkmark There are many green areas all over the city
		in addition to the treeing project in
		collaboration with Ministry of Agriculture
		targeting planting10000 trees within 3 years
63. Urban zoning and housing schemes		\checkmark Environmental aspects are considered by
conduct air pollution impact assessment		municipality before giving the construction
before being approved. Such housing		license for any residential area.
schemes ensure, for example,		
households' access to clean fuel,		
ventilation, improved kitchen stoves		
and heating appliances.		
E) Community-based information centre	Erridon og Ashieved	Achievenents
Result	Evidence: Achieved	Achievements
	In process	
64 A community based information contra	Not yet	✓ Represented by Makkah Authority for
64. A community-based information centre has been established and cluster		✓ Represented by Makkah Authority for Statistics responsible for data, collection,
representatives/volunteers and		analysis and disseminating to be used in
members of the intersectoral team are		planning at local level
trained to collect key information,		\checkmark All health related indicators are available in
analyse it and use it for local		Aljomoum health authorities
development planning.		Aljoniouni neatur autionues
65. Key information is displayed in the		\checkmark There is production of brochures on regular
community-based information centre or		basis that contains key information and data
local healthy city programme office and		basis that contains key information and data
iocar nearing city programme office and		

shared with the community and other relevant sectors/partners.		 Key information are available and displayed in a specific websites to be used by different sectors for planning purposes
66. Key information is used for advocacy and monitoring purposes by the local community development committee and other stakeholders.		✓ There is continuous communication between the center and different sectors to share statistics required for development projects
67. Baseline survey forms, its results, and information on current projects are well documented, up to date, and available from the local community development committee and the healthy city focal point.		 The related reports are available for use and dissemination Key information are displayed in a specific websites to be used by different sectors
68. A city profile is created, regularly updated and used for planning and monitoring purposes.		 Data and information related to City Health Profile are still not complete It is recommended to proceed with collected needed information in collaboration with health sector, municipality and statistical center
F) Skills development, vocational training, an	nd capacity-building	
Result	Evidence: Achieved In process Not yet	Achievements
69. Local skills, interests and appropriate technologies are assessed and promoted.		 Saudi Technical Center is under construction and will be used for implementing training programmes for youth followed by providing employment opportunities The social development center provide training courses for women including cosmetics, designing, tailoringetc.
70. Skills training centres that are linked to the local market have been established for males and females and are supported by intersectoral teams.		 The social development center in addition to other benevolent societies conduct regular skill needs assessments. Om Alqura University started to get involved in the HCP. Computer and other skills programme, in response to market needs, are implemented in collaboration with MoE and non-for-profit organizations The number of beneficiaries from those programmes are well documented and available in HCP coordination office
71. The healthy city coordinating committee gives priority to the provision of microcredit loans to students of vocational training centres.		 The Social Development Bank and the social development center support many projects There is an online system for applying for microcredit loans and an assessment system in place

 72. Vocational training centres are self-financed and self-managed by the community or local nongovernmental organizations. 73. Computer training centres, language classes, sport facilities, etc. have been established and are self-managed and self-financed by the community or local nongovernmental organizations. 74. Innovative people have been identified, supported and promoted. 		 ✓ All applicants receive needed services such as refining the projects and conducting feasibility studies. ✓ There are special training programmes for people with special needs ✓ The training is supported by the Social Development Bank, Ministry of Social Affairs, private and non-for-profit organizations ✓ Computer training laps are available in schools, social development center and Om Alqura University and can be used in the context of MOUs with HCP coordination office ✓ Spaces are provided for Productive Family projects for displaying their products ✓ Sponsorship of talented and creative disabled
		people to demonstrate and sell their products in the Productive Family Exhibition
G) Emergency preparedness and response		In the Froductive Failing Exhibition
Result	Evidence: Achieved In process Not yet	Achievements
75. Common emergencies that have occurred in the past 20 years have been identified and the number of victims and local infrastructure that was damaged or destroyed have been documented.		 A list of all road and fire accidents are recorded and actions are taken in relation to black pints of recurrent accidents All recorded criminal and legal cases in the city were studied to identify the determinants and root cases to plan needed interventions accordingly. In response, different awareness and rehabilitation programmes have been implemented in different sectors including social and educational The defense office has an online application containing security requirements for getting construction or building license to facilitate the process The defense office got the 3rd prize in "Haiyak Initiative" competition due to their role in identifying the root causes of crimes and legal cases and plan for needed interventions
76. A subcommittee for emergency preparedness and response has been established, oriented and tasks are assigned to members.		 A subcommittee has been established along with building their capacity by initial and on-job training All the meetings are documented with well-established follow up modalities on the recommended actions.

	 ✓ The city has a preparedness and emergency plan in respect to different kind of emergencies ✓ The city has a resilience plan considering its strategic place as the northern entry of Makkah and on the way from Makkah to Madinah during Omras and Haj seasons ✓ Different places for evacuation are assigned in case of any emergencies ✓ Preparedness plans have been developed pertaining to each institution/building category
 77. A city profile has been developed and a copy of this profile is kept outside of the programme implementation area. 78. Cluster representatives and health 	 ✓ The city profile has been developed with a copy in the central office of civil defense in Aljomoum and Makkah
78. Cluster representatives and health volunteers are trained on emergency preparedness plans, how to deal with emergencies and the provision of first aid when and where it is required.	 ✓ In collaboration with Aljomoum branch of Om Alqura University, civil defense and red crescent train students and volunteers on emergency preparedness & response and first aid measures ✓ All the sectors, schools and workplaces have their all preparedness and response plans along with training of staff on first aid measures and evacuation plans (emergency focal point is assigned in each of them) ✓ Simulator evacuation process are conducted on regular basis to ensure compliance with safety measures
79. A contingency plan has been prepared and shared with competent local authorities for resource mobilization and required action. The community knows about the contingency plan, what to do, whom to report to and who will do what during an emergency situation.	 ✓ Contingency plan is developed on annual basis, considering Omras and Haj seasons, with detailed role assignment, action points and sequence of events during emergency. A copy from the plan has been shared with HCP executive office ✓ All the high risk areas have been mapped and risk analysis has been performed to plan for needed interventions including floods, airport runways (as the city is close to Jeddah airport)
80. Vulnerable groups (e.g. pregnant women, people with physical disabilities, chronically-ill patients, malnourished people, elderly people, people with mental disorders, etc.) are mapped and this information is shared with the competent authorities in advance of an emergency.	✓ Vulnerable groups are mapped in collaboration with the social affairs (including elderly and handicapped) and health center (including chronic illnesses, pregnant women and children)