

Attitudes and behaviours of physicians towards the relationship with the pharmaceutical industry in Saudi Arabia

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Abstract

Background: The relationship and interactions between physicians and the pharmaceutical industry can affect patient care. A physician's practice can be influenced by this relationship. It is believed that these interactions are common among doctors in Saudi Arabia.

Aims: This study was undertaken to assess the frequency of such relationships and physicians' attitudes and behaviours toward them.

Methods: This was a cross-sectional questionnaire survey completed by practicing physicians at four Saudi government and private tertiary care centres in Riyadh, Saudi Arabia. The questionnaire addressed the frequency of meetings with representatives of pharmaceutical companies (PRs) and of receiving gifts and considered the physicians' attitudes and behaviours towards PRs.

Results: A total of 300 completed questionnaires were obtained. Among the physicians surveyed, 223 (74.3%) met PRs one to three times per month. Up to 191 (64%) of physicians admitted receiving gifts. More than two thirds of physicians-192 (63%) have been invited to activities sponsored by pharmaceutical companies. Among the physicians, 239 (80%) agreed that PRs use promotional techniques in their approach and 251 (84%) of them stressed the need for expert physicians to attend presentations by PRs to correct the facts.

Conclusion: The frequent meetings between physicians and PRs and the use of promotional techniques by PRs are concerning. Future studies should assess the impact of this involvement on medical practice and drugs prescription in Saudi Arabia.

Keywords: Physicians; pharmaceuticals, physician, relationship, Saudi Arabia

Citation: Bahammam S; Asiri S; Al-Jahdali Y; Baharoon S; Al Shaikh A; Al-Ghamdi M et al. Attitudes and behaviours of physicians towards the relationship with the pharmaceutical industry in Saudi Arabia. *East Mediterr Health J.* 2020;26(3):323–330. <https://doi.org/10.26719/emhj.19.024>

Received: 01/08/17; accepted: 16/07/18

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Introduction

Interactions between physicians and the pharmaceutical industry are widespread practice (1,2). In the early 1950s and 1960s, contacts between pharmaceutical representatives (PRs) and physicians were seen as a positive relationship; PRs were considered to be important sources of information for physicians. However, since 1980, these relationships have been subjected to major criticism and condemnation by many healthcare professionals. Physicians may be influenced, directly or indirectly, by the profit-seeking behaviour of pharmaceutical companies (3). There may be a conflict of interest between the physician's duty to the patient and the interests of the pharmaceutical industry, leading to the physician recommending or promoting certain products or drugs (4).

PRs, through their relationship with healthcare providers, may influence prescribing patterns and stimulate requests for the addition of drugs to hospital formularies. Wazna (2000) reported in Montreal, Canada that physicians met with PRs on average four times per month and residents accepted six gifts per year (5). Another survey, from the United States of America (USA) in 2001, reported 92% of physicians

received drug samples, 61% received meals, tickets to events, or free travel, 13% received financial or other kinds of benefits, and 12% received incentives for participation in clinical trials (6).

Another recent study by Campbell EG et al. (7) surveyed more than 3000 physicians in the USA, and revealed that most physicians (94%) reported some type of relationship with the pharmaceutical industry, and most of these relationships involved receiving food in the workplace (83%) or receiving drug samples (78%). More than one third of the respondents (35%) received reimbursement for costs associated with professional meetings or continuing medical education, and more than one quarter (28%) received payments for consulting, giving lectures, or enrolling patients in trials (7).

Another study also reported that physicians are now meeting more frequently (up to 16 meetings per month) with PRs than the average of 4.4 meetings per month (5). This increase in the number of visits and the closer relationship raise concerns regarding violations of professional codes of ethics. Recently, many studies and reports have been published confirming industry influence on the objectivities and behaviors of physicians

(8–16). Many physicians frequently do not recognize that their decisions have been affected by commercial gifts and services and may in fact deny or minimize such influence. The continuing increase in the influence of industry on physicians' practice, research and education has prompted the American College of Physicians to issue a statement addressing industry relations with individual physicians and medical professional groups (17).

We have observed that the relationship between physicians and the pharmaceutical industry is increasing in Saudi Arabia. However, we are not certain of the extent of this relationship and the physicians' attitudes towards it. Therefore, this study has been designed to assess the attitudes and behaviours of physicians toward their relationship with PRs.

Methods

Study subjects

This is a cross-sectional survey conducted from March to September 2015. The study sample comprised physicians of all ranks and different specialties from three governmental tertiary care hospitals and one private tertiary care hospital in Riyadh, Saudi Arabia. The physicians were recruited after conferences and academic clinics or activities. Physicians were divided into five groups based on their specialties or subspecialties. These groupings were internal medicine, surgery, obstetrics and gynaecology, paediatrics and others (including family medicine). Positions of physicians were identified as consultants, non-consultants and in training. Non-consultants were defined as associate consultants, assistant consultants and staff physicians. The in-training groups comprised fellows, residents and medical interns. Years of experience were taken as more or less than 15 years. Ethical approvals were obtained from the participating hospitals and the identities of the subjects were kept anonymous. Informed consent was obtained from participants taking part in the study. The sample size required was estimated to be 325 physicians for a confidence level of 95%, and a predicted positive response of 0.25 based on previous studies (16).

Questionnaire

The questionnaire was developed based on published literature (Saito et al.) to explore the relationship between physicians and pharmaceutical companies (16). The survey consisted of 39 questions covering demographic data, frequency of meetings with PRs, receiving gifts from PRs, the physicians' attitudes and behaviours towards PRs and the medical knowledge gained from the meetings.

The questionnaire addressing the physicians' attitudes and behaviours used a Likert scale: 1-agree, 2-neutral, or 3-disagree with the statements. Individual physicians were visited in their offices and on the wards and the questionnaires completed immediately. The questionnaires were in English as all physicians in Saudi Arabia speak English.

Statistical analysis

Comparisons between categorical variables were performed using Chi-square and statistical significance was set at P -value < 0.05 . Years of practice was categorized into >15 years and <15 years. The Statistical Package for Social Sciences software (SPSS 21.0, Chicago, IL, USA) was used for the analysis.

Results

During the study period 514 questionnaires were distributed and 325 questionnaires returned, giving a response rate of 63.2%. Twenty-five of these were excluded owing to incomplete data and a total of 300 questionnaires were analyzed. The majority of the participants, 219 (73%) were of Saudi nationality, 155 (52%) were consultants and 176 (58%) of all physicians were from internal medicine (Table 1).

Table 1 Demographics characteristics (300)

	No (%)
Gender	
Male	231(77)
Female	69(23)
Nationality	
Saudi	219(73)
Non-Saudi	81(27)
Hospital setting	
Private hospital	40(13.3)
Government hospital	260(86.7)
Institution	
Academic	242 (80.7)
Non-academic	58(19.3)
Year of practice	
Less than 15	131 (43.7)
15 or more	169(56.3)
Position of physician	
Consultant	155(51.7)
Non-consultant	64(21.3)
In-training	81(27)
Specialties	
Internal medicine	176(58.7)
Pediatrics	35(11.7)
Obstetrics/gynecology	19(6.3)
General Surgery	40(13.3)
Others	30(10)

Attitudes and behaviours of physicians towards pharmaceutical representatives (PRs)

A majority of physicians (190, 63%) agreed that pharmaceutical companies played an important role in supporting continuing medical education (CME) in their institute. On the other hand, 139 (46%) of physicians stated that PRs did not have a teaching role in their institute and 136 (45%) felt that PRs should not be banned from giving lectures. Pharmaceutical companies were acknowledged to support speakers at conferences (234, 78%). However, 239 (80%) believe that PRs use lecture time to advertise their products and 251 (84%) believed that it is necessary to have expert faculty attending such lectures to redress the balance.

Over three quarters of respondents 230 (77%) had received no training, whether at medical school or later, on how to interact with pharmaceutical companies and their representatives. Out of the participants, 135 (45%) and 142 (47.3%) agreed that the information supplied by the PRs regarding both new and old drugs was accurate. Nevertheless, 184 (61%) stated that discussions with PRs and gifts received did not have any impact on their prescribing behavior. However, 116 (39%) stated that such discussions and interactions influenced the prescribing behavior of other physicians (Table 2).

Meetings and receiving of gifts from pharmaceutical representatives (PRs)

Physician exposure to PRs was very frequent, occurring one to three times per month, and 223 (74%), and 147 (49%) physicians had received drug samples up to three times monthly.

More than half of the physicians (60.3% and 55.3%) received stationery and industry sponsored CME events within the workplace from one to three times per month (Table 3).

Comparison between categorical variables

Demographic variables, including sex, nationality, years of experience, position held, specialty, type of hospital (governmental or private, academic or non-academic) were considered and categories compared. Table 3 shows that more physicians with 15 years of experience or more (156, 92%) had regular meetings with PRs and invitations to industry sponsored CME events. In addition, while meetings with PRs are commonplace, significantly more physicians working in private hospitals (37, 93%) had regular meetings with PRs than was seen in government hospitals (211, 82%) ($P = 0.014$). Similarly, drug samples were given to more physicians in the private sector than in government hospitals; 39 (98%) compared with 116 (45%) respectively ($P < 0.001$). Most government physicians believe that PRs employ marketing techniques in their approach; 220 (85%) compared to 19 (48%) of private sector physicians ($P < 0.001$). Only 100 (38%) of the government physicians compared to 35 (88%) of private sector physicians believed that the information provided by PRs was accurate ($P < 0.001$). Table 4 shows statistically significant changes in prescribing behaviour between experienced and less experienced physicians, with 123 (73%) experienced physicians believing that their prescribing behaviour was not impacted after meetings with PRs, compared to 61 (47%) less experienced physicians ($P < 0.001$). The information provided and any gift given to the physician was related to the influence of PRs on prescribing behaviors.

Table 2 Attitude and behaviors of physicians towards PRs

Parameters	Agree N (%)	Neutral N (%)	Disagree N (%)
Attitude of physicians towards PRs			
PR plays important role in CME for physicians	190 (63)	50 (17)	60 (20)
PR perform important teaching function	78 (26)	83 (28)	139 (46)
PR should be banned from presentation in hospitals	79 (26)	85 (28)	136 (45)
I was given sufficient training during my pre and post graduate training on interacting with PR	42 (14)	28 (9)	230 (77)
PR supports important conferences and speakers.	234 (78)	44 (15)	22 (7)
PR employs marketing techniques in their interactions	239 (80)	46 (15)	15 (5)
An expert faculty member should be present at all presentation by PR	251 (87)	35 (12)	14 (5)
Behaviors of physicians towards PR			
PR provides accurate information about new medications	135 (45)	62 (21)	103 (34)
PR provides accurate information about old medications	142 (47)	83 (28)	75 (25)
Discussion with PR have an unfavorable impact on my prescription behaviors	75 (25)	41 (14)	184 (61)
Gifts from PR have an unfavorable impact on my prescription behaviors regardless of the monetary value	76 (25)	42 (14)	182 (61)
Gifts from PR have an unfavorable impact on other physicians' prescription behaviors regardless of the monetary value	116 (39)	93 (31)	91 (30)
I would have some degree of contact with PR weather or not promotional gifts were given	183 (61)	67 (22)	50 (17)
It is appropriate to receive gifts of low monetary value from PR	65 (22)	57 (19)	178 (59)
It is appropriate to receive gifts of high monetary value from PR	39 (13)	35 (12)	226 (75)

Table 3 Meetings and Gift receiving between years of experience (N=300)

N(%)		Total	Years of Experience		P value	Hospital Affiliation		P value
			<15 years (N=131)	>15 years (N=169)		Private Hospital (N=40)	Governmental Hospital (N=260)	
Average meetings with pharmaceutical rep (PR)	Never	52 (17)	39 (30)	13 (8)	< .001	3 (8)	49 (19)	.014
	Once to three times a month	223 (74)	88 (67)	135 (80)		37 (93)	186 (72)	
	One a week or more	25 (8)	4 (3)	21 (12)		0	25 (10)	
Drug Samples	Never	145 (48)	74 (56)	71 (42)	.045	1 (3)	144 (55)	< .001
	Once to three times a month	147 (49)	54 (41)	93 (55)		39 (98)	108 (42)	
	One a week or more	8 (3)	3 (2)	5 (3)		0	8 (3)	
Stationery such as pens and notepads	Never	109 (36)	62 (47)	47 (28)	.002	6 (15)	103 (40)	.008
	Once to three times a month	181 (60)	65 (50)	116 (69)		33 (83)	148 (57)	
	One a week or more	10 (3)	4 (3)	6 (4)		1 (3)	9 (3)	
Industry-sponsored CME events inside the workplace	Never	108 (36)	70 (53)	38 (22)	< .001	14 (35)	94 (36)	.299
	Once to three times a month	178 (59)	59 (45)	119 (70)		26 (65)	152 (58)	
	One a week or more	14 (5)	2 (2)	12 (7)		0	14 (5)	
Meals outside the workplace	Never	158 (52)	86 (66)	72 (43)	< .001	9 (23)	149 (57)	< .001
	Once to three times a month	96 (32)	40 (31)	94 (56)		31 (78)	103 (40)	
	One a week or more	4 (1)	5 (4)	3 (2)		0	8 (3)	
Industry-sponsored CME events outside the workplace	Never	158 (53)	91 (69)	67 (40)	< .001	10 (25)	148 (57)	< .001
	Once to three times a month	134 (45)	40 (31)	94 (56)		30 (75)	104 (4)	
	One a week or more	8 (3)	0	8 (5)		0	8 (3)	
Financial subsidies to attend CME events	Never	167 (56)	89 (68)	78 (46)	< .001	11 (28)	156 (60)	< .001
	Once to three times a month	127 (42)	42 (32)	85 (50)		29 (73)	98 (38)	
	One a week or more	6 (2)	0	6 (4)		0	6 (2)	

Discussion

Most of the participants (223, 74%) met with PRs frequently, which is concerning. However, this is almost similar to other international studies; for example 77%–84% of German physicians were visited at least once a week (18,19) and up to 95% according to another study by De Ferrarai A, et al. (20). In our study the majority of physicians believe that PRs did not influence their practice, but did influence other physicians. This concept is difficult to prove among our participants due to the nature of our study, which is not designed to assess this question. However, it has been reported in many other studies (21–23). Never the less, there are several studies documenting the negative effect of PR on physicians clinical practice (5,24,25).

More than 135 (45%) physicians agreed that PRs provided accurate information about new drugs and 142 (47%) agreed about the accuracy of information for old drugs. This is similar to a previous study by Leib et al. (19) where 43% of German physicians believed PRs provided adequate and accurate information. Of greater concern in our study is that 239 (80%) of physicians agreed that PRs use promotional techniques in their approach and 251 (84%) affirmed the need for the presence of an expert physician at PR presentations to ensure factual accuracy.

In this study, more than two thirds of our physicians (192, 64%) received gifts, most of which were industry sponsored CME events. This also has been reported in other studies where 31%–98% received gifts, and 32%–85% received material, equipment or drugs sample for professional use (16,20,26). Prescribing behaviors have been shown in many studies to be influenced by this practice, despite denials by participating physicians (17). Lurie et al. (27) found that in one institution 25% of internal medicine faculty and 32% of residents reported that they had changed their practice at least once in the preceding year because of a discussion with a PR.

Approximately two thirds of participants (192, 64%) had been invited to activities sponsored by pharmaceutical companies – in some cases to be promotional (7) – and studies have shown the prescribing pattern of physicians changed after they attend such conferences (17). One study of psychiatry residents (28) showed the influence increased to 50%. Many physicians (193, 63%) believe that PRs contribute to academic activities. Two-thirds of physicians (184 61%) denied any influences of PRs on their prescribing patterns. This result concurs with Saito et al. (16) where 69% of physicians denied any impact from PRs on their prescribing behaviour. However, this

Table 4 Behaviors and attitude of Physicians towards PRs between experience years and practice sittings (N=300)

Questions	Behaviours of physicians				Attitude of physician			
	Yrs of experience		Hospital Affiliation		Hospital Affiliation		P value	
	<15 (N=131)	>15 (N=16)	Private Hospital (N=40)	Gov Hospital (N=260)	Private Hospital (N=40)	Gov Hospital (N=260)	P value	
PRs provide accurate information about new medications.	Agree	68 (52)	67 (40)	35 (88)	100 (38)	35 (88)	155 (60)	.003
	Neutral	22 (17)	40 (24)	3 (8)	59 (23)	3 (8)	47 (18)	
	Disagree	41 (31)	62 (37)	2 (5)	101 (39)	2 (5)	58 (22)	
PRs provide accurate information about old (established) medications	Agree	63 (48)	79 (47)	33 (83)	109 (42)	23 (58)	55 (21)	< .001
	Neutral	35 (27)	48 (28)	5 (13)	78 (30)	12 (30)	71 (27)	
	Disagree	33 (25)	42 (25)	2 (5)	73 (28)	5 (13)	134 (52)	
Discussions with PRs have an unfavorable impact on my prescribing behaviors.	Agree	41 (31)	34 (20)	32 (80)	43 (17)	16 (40)	63 (24)	.001
	Neutral	29 (22)	12 (7)	5 (13)	36 (14)	17 (43)	68 (26)	
	Disagree	61 (47)	123 (73)	3 (8)	181 (70)	7 (18)	129 (50)	
Gifts from PRs have an unfavorable impact on my prescribing behaviors, regardless of the monetary value	Agree	45 (34)	31 (18)	27 (68)	49 (19)	22 (55)	20 (8)	< .001
	Neutral	27 (21)	15 (9)	9 (23)	33 (13)	14 (35)	14 (5)	
	Disagree	59 (45)	123 (73)	4 (10)	178 (68)	4 (10)	226 (87)	
Gifts from PRs have an unfavorable impact on other physicians' prescribing behaviors, regardless of the monetary value	Agree	59 (45)	57 (34)	29 (73)	87 (33)	25 (63)	209 (80)	.003
	Neutral	38 (29)	55 (33)	9 (23)	84 (32)	13 (33)	31 (12)	
	Disagree	34 (26)	57 (34)	2 (5)	89 (34)	2 (5)	20 (8)	
I would have the same degree of contact with PRs whether or not promotional gifts were distributed	Agree	68 (52)	115 (68)	26 (65)	157 (60)	19 (48)	220 (85)	< .001
	Neutral	39 (30)	28 (17)	12 (30)	55 (21)	20 (50)	26 (10)	
	Disagree	24 (18)	26 (15)	2 (5)	48 (18)	1 (3)	14 (5)	
It is appropriate to receive gifts of low monetary value from PRs	Agree	35 (27)	30 (18)	23 (58)	42 (16)	28 (70)	223 (86)	.003
	Neutral	31 (24)	26 (15)	15 (38)	42 (16)	11 (28)	24 (9)	
	Disagree	65 (50)	113 (67)	176 (68)		1 (3)	13 (5)	

finding needs to be examined carefully and objectively. The majority of the respondents (230, 77%), did not receive any education in how to deal with PRs or ethical impact of such relationships, and this issue should be addressed as early as medical school.

These issues need to be regulated. In some countries, the code of marketing also regulates the function of drugs representative. For example, in Canada, this code requires PRs to provide full and factual information on products without misrepresentation or exaggeration. Representatives' statements must be accurate and complete and must not be misleading, either directly or by implication (29). In the USA, the Pharmaceutical Research and Manufacturers of America (PhRMA), in 2009, implemented a new code of conduct governing physician–industry relationships among its members (30). This code states that these interactions must benefit patients and enhance the field of medicine. It also discourages pharmaceutical companies from giving physicians gifts that do not carry benefit to patients.

Limitations

The limitation of the study is that respondent bias may be present, as physicians were more likely to answer the survey in a more ethically acceptable manner. We tried to minimize this issue by conducting the survey completely anonymously. In addition, we did not assess the effect of

PRs on the cost of prescribing medication because of the nature of our study design. However, this issue has been studied before (31–33).

Conclusion/recommendations

The frequent meetings and the use by PRs of promotional techniques such as drug samples, gifts and CME events, are concerning. PRs have shown they are involved in academic activities by sponsoring CME events and by sponsoring speakers to such events who may have an influence on physicians and their prescribing behaviours. This study did not cover the influence of PR activity on the actual prescribing of the physicians concerned, but there is an urgent need for future research to assess the impact and influence of this involvement PR on medical practice in Saudi Arabia.

Currently, we do not know the extent of this relationship and its effects on healthcare or healthcare providers. Physicians should be educated to deal with PRs early in their careers; possibly at medical school. The relationship between the pharmaceutical industry and physicians must be regulated by institutions and local health professional organizations to assure the best healthcare is being provided to patients.

Funding: None.

Competing interests: None declared.

Attitudes et comportements des médecins vis-à-vis du lien avec l'industrie pharmaceutique en Arabie saoudite

Résumé

Contexte : Le lien et les interactions entre les médecins et l'industrie pharmaceutique peuvent avoir une incidence sur la prise en charge des patients. En effet, ce lien peut influencer la pratique d'un médecin. On estime que ce type d'interactions est courant chez les médecins en Arabie saoudite.

Objectifs : La présente étude a été menée afin d'évaluer la fréquence de ces liens ainsi que les attitudes et les comportements des médecins vis-à-vis de ces interactions.

Méthodes : La présente étude transversale consistait en un questionnaire rempli par des médecins en exercice dans quatre centres de soins tertiaires publics et privés à Riyadh (Arabie saoudite). Le questionnaire portait sur la fréquence des réunions avec des représentants de compagnies pharmaceutiques et des cadeaux reçus. Il s'intéressait aussi aux attitudes et comportements des médecins vis-à-vis de ces représentants.

Résultats : Au total, 300 questionnaires remplis ont été collectés. Parmi les médecins interrogés, 223 (74,3 %) rencontraient un représentant de compagnie pharmaceutique une à trois fois par mois. Non moins de 191 médecins (64 %) ont admis recevoir des cadeaux. Plus des deux tiers des médecins – à savoir 192 (63 %) – ont été invités à des activités parrainées par les compagnies pharmaceutiques. Parmi les médecins interrogés, 239 (80 %) s'accordaient pour affirmer que les représentants de ces compagnies utilisaient des techniques promotionnelles dans leur approche et 251 (84 %) d'entre eux insistaient sur la nécessité pour les médecins experts d'assister aux présentations des représentants afin de corriger les faits mentionnés.

Conclusions : Les réunions fréquentes entre les médecins et les représentants des compagnies pharmaceutiques, ainsi que l'utilisation de techniques promotionnelles par ces derniers, sont inquiétantes. De prochaines études devraient évaluer l'impact de cette implication sur l'exercice de la médecine et sur la prescription de médicaments en Arabie saoudite.

مواقف الأطباء وسلوكياتهم إزاء علاقتهم بالصناعة الدوائية في المملكة العربية السعودية

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الخلاصة

الخلفية: يمكن أن تؤثر علاقة الأطباء بدوائر الصناعة الدوائية وتفاعلاتهم على الرعاية المقدمة للمرضى، كما يمكن أن تؤثر هذه العلاقة على ممارسة الطبيب لعمله. ويُعتقد أن هذه التفاعلات أمر شائع بين الأطباء في المملكة العربية السعودية.

الأهداف: هدفت الدراسة إلى تقييم تواتر هذه العلاقات ومواقف الأطباء وسلوكياتهم إزاءها.

طرق البحث: أجريت دراسة مقطعية باستخدام استبيان أجاب عنه مجموعة من الأطباء الممارسين في أربعة مراكز سعودية حكومية وخاصة للرعاية الصحية الثالثية في الرياض، المملكة العربية السعودية. وتناول الاستبيان وتيرة عقد اجتماعات مع ممثلي شركات الأدوية، وتلقي هدايا، مع الأخذ في الاعتبار مواقف الأطباء وسلوكياتهم تجاه هؤلاء الممثلين.

النتائج: بلغ إجمالي عدد الاستبيانات المكتملة التي حُصل عليها ٣٠٠ استبياناً. ومن بين الأطباء الذين شملهم الاستبيان، قابل ٢٢٣ طبيباً (٧٤,٣٪) ممثلي شركات الأدوية من مرة واحدة إلى ثلاث مرات في الشهر. وأقر ١٩١ طبيباً (٦٤,٤٪) بتلقي هدايا. كذلك تلقى أكثر من ثلثي الأطباء، أي ١٩٢ طبيباً (٦٣,٣٪)، دعوة لحضور أنشطة أقيمت تحت رعاية شركات الأدوية. ومن بين الأطباء، وافق ٢٣٩ طبيباً (٨٠٪) على أن ممثلي شركات الأدوية يستخدمون أساليب ترويجية في النهج الذي يتبعونه، وأكد ٢٥١ طبيباً (٨٤٪) ضرورة الاستعانة بأطباء يتمتعون بالخبرة لحضور العروض التقديمية الخاصة بـ ممثلي شركات الأدوية لتصحيح الحقائق.

الاستنتاجات: الاجتماعات المتكررة بين الأطباء وممثلي شركات الأدوية واستخدام هؤلاء الممثلين لأساليب ترويجية أمر يستحق الاهتمام. وينبغي أن تُقيم الدراسات المستقبلية تأثير هذه العلاقة على الممارسات الطبية ووصف الأدوية في المملكة العربية السعودية.

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